ON-SITE CORRECTIVE ACTION PLAN ASSESSMENT

of

LAKE CORRECTIONAL INSTITUTION

for the

Physical and Mental Health Survey Conducted August 13 - 14, 2014

CMA STAFF

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CAP Assessment of Lake Correctional Institution

I. Overview

On August 13 - 14, 2014, the Correctional Medical Authority (CMA) conducted an on-site physical and mental health survey of Lake Correctional Institution (LAKCI). The survey report was distributed on September 8, 2014. In October 2014, LAKCI submitted and the CMA approved, the institutional corrective action plan (CAP) which outlined the efforts to be undertaken to address the findings of the August 2014 survey. These efforts included in-service training, physical plant improvements, and the monitoring of applicable medical records for a period of no less than ninety days. On March 3, 2015, CMA staff requested access to monitoring documents to assist in determining if an on-site or off-site assessment should be conducted. Based on the documents provided, CMA staff conducted an on-site CAP assessment on March 17, 2015 to evaluate the effectiveness of corrective actions taken by institutional staff. Items II and III below describe the outcome of the CMA's evaluation of the institution's efforts to address the survey findings.

II. Physical Health Assessment Summary

The CAP closure files revealed sufficient evidence to determine that 12 of the 24 physical health findings were corrected. Twelve physical health findings will remain open.

Finding	CAP Evaluation Outcome
CARDIOVASCULAR CLINIC	PH-1 CLOSED
PH-1: In 4 of 17 records reviewed, the baseline information was incomplete or missing.	Adequate evidence of in-service training and documentation of correction were provided to close PH-1.

Finding	CAP Evaluation Outcome
ENDOCRINE CLINIC	PH-2 OPEN
PH-2: In 3 of 15 records reviewed, the baseline information was incomplete or missing.	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. PH-2 will remain open.

Finding	CAP Evaluation Outcome
MISCELLANEOUS CLINIC	PH-3 CLOSED
PH-3: In 2 of 7 records reviewed, there was no evidence of influenza vaccine or refusal.	Adequate evidence of in-service training and documentation of correction were provided to close PH-3.

Finding	CAP Evaluation Outcome
NEUROLOGY CLINIC	PH-4 OPEN
A comprehensive review of 12 inmate records revealed the following deficiencies: PH-4: In 3 records, the baseline information was incomplete or missing.	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. PH-4 will remain open.
PH-5: In 2 of 5 applicable records, there was no evidence of pneumococcal vaccine or refusal.	PH-5 & PH-6 CLOSED Adequate evidence of in-service training and documentation of
PH-6: In 3 of 10 applicable records, there was no evidence of influenza vaccine or refusal.	correction were provided to close PH-5 & PH-6.

Finding	CAP Evaluation Outcome
ONCOLOGY CLINIC	PH-7 OPEN
PH-7: In 1 of 3 records reviewed, there was no evidence of influenza vaccine or refusal.	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. PH-7 will remain open.

Finding	CAP Evaluation Outcome
RESPIRATORY CLINIC	PH-8 & PH-9 CLOSED
A comprehensive review of 15 inmate records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-8 & PH-9.
PH-8: In 3 records, the baseline information was incomplete or missing.	
PH-9: In 4 records, there was no evidence of pneumococcal vaccine or refusal.	

Finding	CAP Evaluation Outcome
TUBERCULOSIS CLINIC	PH-10 CLOSED
A comprehensive review of 6 inmate records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-10.
PH-10: In 2 records, the diagnosis was not reflected on the problem list.	PH-11 OPEN
PH-11: In 2 of 2 applicable records, there was no evidence that the correct number of doses of Isoniazid (INH) medication was given.	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached.
PH-12: In 1 of 1 applicable record, there was no evidence that the inmate was seen by the clinician at the completion of therapy.	PH-11 will remain open. PH-12, PH-13, & PH-14 OPEN
PH-13: In 1 of 4 applicable records, there was no evidence of pneumococcal vaccine or refusal.	Adequate evidence of in-service training was provided, however there were no episodes that were applicable to this finding during the monitoring period. Institutional staff will continue
PH-14: In 1 of 2 applicable records, there was no evidence of influenza vaccine or refusal.	to monitor. PH-12, PH-13, & PH-14 will remain open.

Finding	CAP Evaluation Outcome
INFIRMARY CARE	PH-15 CLOSED
A comprehensive review of 14 inmate records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-15.
PH-15: In 2 of 6 applicable records, there was no evidence that the inmate was discharged after 23 hours or admitted to	PH-16 OPEN
the infirmary.	Adequate evidence of in-service training was provided, however a
PH-16: In 1 of 5 applicable records, there was no evidence of a completed discharge summary by the discharge nurse for an	review of randomly selected records indicated that an acceptable level of compliance had not been reached.
inmate in observation status.	PH-16 will remain open.

Finding	CAP Evaluation Outcome
DENTAL SYSTEMS	PH-17 CLOSED
PH-17: There was no evidence that all equipment was in working order.	Adequate evidence of correction was provided to close PH-17.

Finding	CAP Evaluation Outcome
DENTAL CARE	PH-18 & PH-19 CLOSED
A comprehensive review of 18 inmate records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-18 & PH-19.
PH-18: In 4 records, there was no evidence of complete and accurate charting.	
PH-19: In 1 of 1 applicable record, there was no evidence that consultation or specialty services were requested in a reasonable time frame.	

Finding	CAP Evaluation Outcome
CONSULTATIONS	PH-20 OPEN
PH-20: In 5 of 16 records reviewed, the new diagnosis was not reflected on the problem list.	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. PH-20 will remain open.

Finding	CAP Evaluation Outcome
PERIODIC SCREENING	PH-21, PH-22, & PH-23 OPEN
A comprehensive review of 16 inmate records revealed the following deficiencies:	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of
PH-21: In 4 of 15 applicable records, the periodic screening was incomplete.	compliance had not been reached. PH-21, PH-22, & PH-23 will remain open.
PH-22: In 5 of 15 applicable records, all required diagnostic tests were not completed prior to the periodic screening encounter.	opon.
PH-23: In 4 of 15 applicable records, there was no evidence that health education was provided.	

Finding	CAP Evaluation Outcome
INSTITUTIONAL TOUR	PH-24 CLOSED
PH-24: There was no evidence of a current and complete refrigerator log for all medical refrigerators.	Adequate evidence of in-service training and documentation of correction were provided to close PH-24.

II. Mental Health Assessment Summary
The CAP closure files revealed evidence to determine that 28 of 48 mental health findings were corrected. Twenty mental health findings will remain open.

Finding	CAP Evaluation Outcome
MENTAL HEALTH RESTRAINTS A comprehensive review of 3 psychiatric restraint episodes revealed the following deficiencies: MH-1: In 1 record, the physician's order did not contain the maximum duration of the order or behavioral criteria for release. MH-2: In 1 record, the inmate's behavior was not consistently documented every 15 minutes on the "Restraint Observation Checklist." MH-3: In 2 of 2 applicable records, there was no documentation that the inmate's limbs were exercised every two hours when 4 point restraints were used. MH-4: In 1 of 1 applicable records, a new physician's order was not obtained every 4 hours while the inmate was in restraints MH-5: In 2 of 2 applicable records, restraints were not removed after 30 minutes of calm behavior.	MH-1, MH-2, MH-3, MH-4, & MH-5, CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-1, MH-2, MH-3, MH-4, & MH-5.

Finding	CAP Evaluation Outcome
SELF-HARM OBSERVATION STATUS (SHOS) A comprehensive review of 4 Self-harm Observation Status (SHOS) admissions revealed the following deficiencies:	MH-6 CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-6.

Finding	CAP Evaluation Outcome
MH-6: In 2 records, the DC4-732 "Infirmary/Hospital Admission Nursing Evaluation" was not completed within 2 hours of an SHOS admission. MH-7: In 1 record, the documentation did not indicate the inmate was observed at the frequency ordered by the clinician. MH-8: In 2 records, the "Inpatient Mental Health Daily Nursing Evaluation" was not completed once per shift.	MH-7 & MH-8 OPEN Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. MH-7 & MH-8 will remain open.

Finding	CAP Evaluation Outcome
PSYCHOLOGICAL EMERGENCIES	MH-9 CLOSED
MH-9: In 2 of 9 records, the psychological emergency was not responded to within 1 hour.	Adequate evidence of in-service training and documentation of correction were provided to close MH-9.

Finding	CAP Evaluation Outcome
INMATE REQUESTS	MH-10 CLOSED
MH-10: In 2 of 9 applicable records (15 reviewed), the inmate was not seen by mental health as indicated in the response to the request.	Adequate evidence of in-service training and documentation of correction were provided to close MH-10.

Finding	CAP Evaluation Outcome
SPECIAL HOUSING	MH-11 CLOSED
A comprehensive review of 14 records of inmates in special housing revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close MH-11.
MH-11: In 5 records, the "Special Housing Health Appraisal" (DC4-769) was not present or completed in its entirety.	MH-12 OPEN
MH-12: In 2 of 6 applicable records, psychotropic medications ordered were not continued as directed while the patient was held in special housing.	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. MH-12 will remain open.

Finding	CAP Evaluation Outcome
INPATIENT PSYCHOTROPIC MEDICATION PRACTICES A comprehensive review of 17 inpatient records revealed the following deficiencies:	MH-13 OPEN Adequate evidence of in-service training was provided, however institutional monitoring indicated that
MH-13: In 3 of 9 applicable records, the physician's admission note was not completed within 24 hours of admission.	an acceptable level of compliance had not been reached. MH-13 will remain open.

Finding CAP Evaluation Outcome MH-14: In 4 of 14 applicable records, there MH-14 CLOSED was no evidence that initial lab tests were conducted. Adequate evidence of in-service training and documentation of correction were provided to close MH-15: In 8 records, physician's orders were not dated, timed, and/or stamped. MH-14 MH-15 OPEN MH-16: In 7 of 16 applicable records, the inmate did not receive medications as prescribed or documentation of refusal Adequate evidence of in-service was not present in the medical record. training was provided, however a review of randomly selected records indicated that an acceptable level of MH-17: In 4 of 4 applicable records, there was no evidence the nurse met with compliance had not been reached. inmates who refused medication for 2 MH-15 will remain open. consecutive days. MH-16 OPEN MH-18: In 4 of 4 applicable records, there was no "Refusal of Health Care Services" Adequate evidence of in-service (DC4-711A) after 3 consecutive or 5 training was provided, however medication refusals in 1 month. institutional monitoring indicated that an acceptable level of compliance had not been reached. MH-16 will remain MH-19: In 4 of 15 applicable records, informed consents were not present or open. appropriate for the medication prescribed. **MH-17 & 18 CLOSED** MH-20: In 8 of 15 applicable records, a physical examination was not completed Adequate evidence of in-service within 3 working days of admission to the training and documentation of CSU, TCU, or MHTF. correction were provided to close MH-17 & 18. MH-21: In 3 of 12 applicable records, follow-up lab tests were not completed as MH-19 OPEN required. Adequate evidence of in-service training was provided, however MH-22: In 8 records, follow-up psychiatric contacts were not conducted at institutional monitoring indicated that appropriate intervals. an acceptable level of compliance had not been reached. MH-19 will remain MH-23: In 3 of 15 applicable records, the open. **Abnormal Involuntary Movement Scale** (AIMS) was not administered within the MH 20 & 21 CLOSED appropriate time frame. Adequate evidence of in-service training and documentation of correction were provided to close

MH-20 & 21.

Finding	CAP Evaluation Outcome
MH-24: In 4 of 5 applicable records, the rationale for an emergency treatment order (ETO) of medication was not documented and/or not clinically appropriate.	MH-22 OPEN Adequate evidence of in-service training was provided, however institutional monitoring indicated that
MH-25: In 5 of 6 applicable records, the ETO was not accompanied by a physician's order specifying the medication as an ETO or a verbal ETO was not signed by the physician within 24	an acceptable level of compliance had not been reached. MH-22 will remain open. MH-23 CLOSED
hours. MH-26: In 2 of 5 applicable records, an additional ETO was not written for each ETO medication administration.	Adequate evidence of in-service training and documentation of correction were provided to close MH-23.
MH-27: In 3 of 6 applicable records, the ETO medication was not administered in the least restrictive manner.	MH-24 & MH-25 OPEN Adequate evidence of in-service training was provided, however institutional monitoring indicated that an acceptable level of compliance had not been reached. MH-24 & 25 will remain open.
	MH-26 CLOSED
	Adequate evidence of in-service training and documentation of correction were provided to close MH-26.
	MH-27 OPEN
	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. MH-27 will remain open.

Finding	CAP Evaluation Outcome
INPATIENT MENTAL HEALTH SERVICES	MH-28 OPEN
A comprehensive review of 18 inpatient records revealed the following deficiencies:	Adequate evidence of in-service training was provided, however institutional monitoring indicated that
MH-28: In 15 of 16 applicable records, vital signs were not taken daily for 5 days for new admissions.	an acceptable level of compliance had not been reached. MH-28 will remain open.
MH-29: In 13 records, a risk assessment for violence was not completed in the	MH-29 & MH-30 CLOSED
required time frame. MH-30: In 9 records, Individualized Service	Adequate evidence of in-service training and documentation of correction were provided to close
Plans (ISP) were not initiated or reviewed within the appropriate time frame and/or	MH-29 & MH-30.
signed by the inmate.	MH-31 OPEN
MH-31: In 10 records, the required hours of planned structured therapeutic services were not provided.	Adequate evidence of in-service training was provided, however a review of randomly selected records
MH-32: In 4 records, documentation of the inmate's progress towards treatment goals was missing or not completed	indicated that an acceptable level of compliance had not been reached. MH-31 will remain open.
within the required time frame.	MH-32 CLOSED
MH-33: In 10 records, the "Inpatient Daily Nursing Evaluation" was not completed as required. MH-34: In 16 records, vital signs were not	Adequate evidence of in-service training and documentation of correction were provided to close MH-32.
recorded as required.	MH-33 OPEN
MH-35: In 17 records, weight was not recorded weekly as required.	Adequate evidence of in-service
MH-36: In 10 records, behavioral level assessments were missing or not reviewed within required the time frame.	training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached.
	MH-33 will remain open. MH-34 & MH-35 OPEN
	Adequate evidence of in-service training was provided, however institutional monitoring indicated that an acceptable level of compliance had

Finding	CAP Evaluation Outcome
	not been reached. MH-34 & MH-35 will remain open. MH-36 CLOSED
	Adequate evidence of in-service training and documentation of correction were provided to close MH-36.

Finding	CAP Evaluation Outcome
OUTPATIENT PSYCHOTROPIC MEDICATION PRACTICES	MH-37 CLOSED
A comprehensive review of 16 outpatient records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close MH-37.
MH-37: In 3 of 14 applicable records, physician's orders were not dated, timed, and/or stamped.	MH-38 OPEN
MH-38: In 11 of 14 applicable records, the inmate did not receive medications as prescribed or documentation of refusal was not present in the medical record.	Adequate evidence of in-service training was provided, however a review of randomly selected records indicated that an acceptable level of compliance had not been reached. MH-38 will remain open.
MH-39: In 1 of 3 applicable records, there was no "Refusal of Health Care Services" (DC4-711A) after 3 consecutive medication refusals or 5 in 1 month.	MH-39 OPEN
MH-40: In 4 of 14 applicable records, informed consents were not present or did not reflect information relevant to the medication prescribed.	Adequate evidence of in-service training was provided, however there were no episodes that were applicable to this finding during the monitoring period. Institutional staff will continue to monitor. MH-39 will remain open.
MH-41: In 2 of 9 applicable records, follow- up lab tests were not completed as	MH-40 & MH-41 CLOSED
required.	Adequate evidence of in-service training and documentation of
MH-42: In 8 records, follow-up psychiatric contacts were not conducted at appropriate intervals.	correction were provided to close MH-40 & MH-41.

Finding	CAP Evaluation Outcome
MH-43: In 3 of 7 applicable records, AIMS were not administered within the appropriate time frame.	MH-42 & MH-43 OPEN Adequate evidence of in-service training was provided, however institutional monitoring indicated that an acceptable level of compliance had not been reached. MH-42 & MH-43 will remain open.

Finding	CAP Evaluation Outcome
OUTPATIENT MENTAL HEALTH SERVICES MH-44: In 1 of 1 applicable record (18 reviewed), the sex offender screening (DC4-647) was not completed within 60	MH-44 CLOSED Adequate evidence of in-service training and documentation of correction were provided to close MH-44.
days of the inmate's arrival.	

Finding	CAP Evaluation Outcome
AFTERCARE PLANNING	MH-45, MH-46, & MH-47 CLOSED
A comprehensive review of 14 records of inmates within 180 days end of sentence (EOS) revealed the following deficiencies: MH-45: In 3 records, aftercare plans were not addressed on the ISP for inmates within 180 days EOS. MH-46: In 2 of 5 applicable records, the "Summary of Outpatient Mental Health Care" (DC4-661) was not completed within 30 days of EOS.	Adequate evidence of in-service training and documentation of correction were provided to close MH-45, MH-46, & MH-47.

Finding	CAP Evaluation Outcome
MH-47: In 2 of 6 applicable records, assistance with social security benefits was not provided at 90 days EOS for applicable inmates.	

Finding	CAP Evaluation Outcome
MENTAL HEALTH SYSTEMS	MH-48 CLOSED
MH-48: Medical records were disorganized, with pages often misfiled or missing altogether.	Adequate evidence of in-service training and documentation of correction were provided to close MH-48.

IV. Conclusion

PH-2, PH-4, PH-7, PH-11, PH-12, PH-13, PH-14, PH-16, PH-20, PH-21, PH-22, & PH-23 remain open and all other physical health portions will close. MH-7, MH-8, MH-12, MH-13, MH-15, MH-16, MH-19, MH-22, MH-24, MH-25, MH-27, MH-28, MH-31, MH-33, MH-34, MH-35, MH-38, MH-39, MH-42, & MH 43 will remain open and all other mental health portions will close. Until such time as appropriate corrective actions are undertaken by LAKCI staff and the results of those corrections reviewed by the CMA, this CAP will remain open. As some of the necessary steps to correct findings require further institutional monitoring, closure may take as long as three months. Follow-up assessment by the CMA will most likely take place through an on-site visit.