

**SIXTH OFF-SITE ACCESS TO CARE REVIEW
FOLLOW-UP ASSESSMENT**

of

CHARLOTTE CORRECTIONAL INSTITUTION

for the

Physical and Mental Health Review
Published March 17, 2021

CMA STAFF

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I. Overview

In February 2021, the Correctional Medical Authority (CMA) conducted an off-site Access to Care Review of Charlotte Correctional Institution (CHACI) to determine whether inmates had adequate access to timely physical, dental, and mental health essential health care services during the COVID-19 pandemic. The report was distributed on March 17, 2021. Unlike the traditional survey process, the Access to Care Review does not require a corrective action plan or subsequent monitoring. However, a follow-up review may be warranted if access to care issues are identified that if left unaddressed could impact patient health outcomes. A written plan was submitted by CHACI in March 2021 which outlined how the deficiencies identified in the report would be addressed. On June 24, 2021, patient records requested by the CMA and provided by the institution were reviewed to assess the adequacy of the improvements. A second review was conducted on August 26, 2021, to assess the adequacy of improvements for items that were not corrected at the first review. A third review was conducted on February 2, 2022, to assess the adequacy of improvements for items that were not corrected at the second review. A fourth review was conducted on July 25, 2022, to assess the adequacy of improvements for items that were not corrected at the third review. A fifth review was conducted on November 22, 2022, to assess the adequacy of improvements for items that were not corrected at the fourth review. A sixth review was conducted on August 18, 2023, to assess the adequacy of improvements for items that were not corrected at the fourth review. The results are listed below.

II. Assessment Summary of Deficiencies Requiring Institutional Action

Area of Concern – Mental Health Services	Assessment
<ul style="list-style-type: none">• Ensure that close management inmates are offered weekly group or individual counseling	Adequate levels of compliance have been demonstrated.
Conclusion: No further action is required.	

III. Conclusion

No further action is required.