

**FOURTH OFF-SITE ACCESS TO CARE REVIEW  
FOLLOW-UP ASSESSMENT**

of

**CHARLOTTE CORRECTIONAL INSTITUTION**

for the

Physical and Mental Health Review  
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## I. Overview

In February 2021, the Correctional Medical Authority (CMA) conducted an off-site Access to Care Review of Charlotte Correctional Institution (CHACI) to determine whether inmates had adequate access to timely physical, dental, and mental health essential health care services during the COVID-19 pandemic. The report was distributed on March 17, 2021. Unlike the traditional survey process, the Access to Care Review does not require a corrective action plan or subsequent monitoring. However, a follow-up review may be warranted if access to care issues are identified that if left unaddressed could impact patient health outcomes. A written plan was submitted by CHACI in March 2021 which outlined how the deficiencies identified in the report would be addressed. On June 24, 2021, patient records requested by the CMA and provided by the institution were reviewed to assess the adequacy of the improvements. A second review was conducted on August 26, 2021, to assess the adequacy of improvements for items that were not corrected at the first review. A third review was conducted on February 2, 2022, to assess the adequacy of improvements for items that were not corrected at the second review.

## II. Assessment Summary of Deficiencies Requiring Institutional Action

Area of Concern – Mental Health Services	Assessment
<ul style="list-style-type: none"><li>• Ensure that close management inmates are offered weekly group or individual counseling</li></ul>	A review of records indicated that inmates in close management status were not offered weekly individual or group counseling at the required frequency.
<b>Conclusion:</b> Further action is required by CHACI.	

## III. Conclusion

Further action is required for the concern noted above. CHACI should continue to implement their improvement plans. Follow-up by the CMA will take place within 90 days.