THIRD OFF-SITE CORRECTIVE ACTION PLAN ASSESSMENT

of

DESOTO CORRECTIONAL INSTITUTION

for the

Physical and Mental Health Survey Conducted September 6-8, 2016

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CAP Assessment Distributed on February 19, 2018

CAP Assessment of Desoto Correctional Institution

I. Overview

On September 6-8, 2016, the Correctional Medical Authority (CMA) conducted an on-site physical and mental health survey of Desoto Correctional Institution (DESCI). The survey report was distributed on September 30, 2016. In October 2016, DESCI submitted and the CMA approved, the institutional corrective action plan (CAP) which outlined the efforts to be undertaken to address the findings of the September 2016 survey. These efforts included in-service training, physical plant improvements, and the monitoring of applicable medical records for a period of no less than ninety days.

On May 15, 2017, CMA staff requested access to monitoring documents to assist in determining if an on-site or off-site assessment should be conducted. Based on the documents provided, CMA staff conducted an on-site CAP assessment on June 7, 2017 to evaluate the effectiveness of corrective actions taken by institutional staff. The CAP closure files revealed sufficient evidence to determine that 9 of 9 physical health findings and 1 of 7 mental health findings were corrected.

On August 24, 2017, CMA staff requested access to monitoring documents to assist in determining if an on-site or off-site assessment should be conducted. Based on the documents provided, CMA staff conducted an off-site CAP assessment on November 20, 2017 to evaluate the effectiveness of corrective actions taken by institutional staff. The CAP closure files revealed sufficient evidence to determine that 1 of 6 mental health findings were corrected.

On December 8, 2017, CMA staff requested access to monitoring documents to assist in determining if an on-site or off-site assessment should be conducted. Based on the documents provided, CMA staff conducted an off-site CAP assessment on February 19, 2018 to evaluate the effectiveness of corrective actions taken by institutional staff. Items II and III below describe the outcome of the CMA's evaluation of the institution's efforts to address the survey findings.

II. Physical Health Assessment Summary

All physical health findings are closed.

III. Mental Health Assessment Summary

The CAP closure files revealed evidence to determine that 5 of 5 mental health findings were corrected. All mental health findings are closed.

Finding	CAP Evaluation Outcome
OUTPATIENT MENTAL HEALTH SERVICES	MH-3, MH-4, MH-5, MH-6, & MH-7 CLOSED
MH-3: In 2 of 8 applicable records, the inmate was not interviewed by mental health staff within 14 days of arrival.	Adequate evidence of in-service training and documentation of correction were provided to close MH-3, MH-4, MH-5, MH-6, & MH-7.
MH-4: In 2 of 3 applicable records, the sex offender screening was not completed.	, , , , , , , , , , , , , , , , , , , ,
MH-5: In 5 of 10 applicable records, the Individualized Service Plan (ISP) was not revised at 180-day intervals.	
MH-6: In 8 of 11 applicable records, the inmate was not seen for counseling services as indicated on the ISP.	
MH-7: In 8 of 11 applicable records, the inmate did not receive case management services as listed on the ISP.	

IV. Conclusion

All findings as a result of the September 2016 survey are closed and no further action is required on this CAP. The CMA appreciates the efforts to improve services and documentation at this institution and continues to encourage ongoing quality improvement activities to ensure that the proper provision of health care services is maintained.