

**FIRST CORRECTIVE ACTION PLAN  
ASSESSMENT  
of  
FLORIDA WOMENS RECEPTION CENTER**

for the

Physical and Mental Health Survey  
Conducted December 2-4, 2025

**CMA STAFF**

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## I. Overview

On December 2-4, 2025, the Correctional Medical Authority (CMA) conducted an on-site physical and mental health survey of Florida Women's Reception Center (FWRC). The survey report was distributed on January 21, 2026. In February 2026, FWRC submitted and the CMA approved the institutional corrective action plan (CAP) which outlined the efforts to be undertaken to address the findings of the FWRC survey. These efforts included in-service training, physical plant improvements, and the monitoring of applicable medical records for a period of no less than ninety days. Items II and III below describe the outcome of the CMA's evaluation of the institution's efforts to address the survey findings.

### Summary of CAP Assessments for Florida Women's Reception Center

| CAP # | CAP Assessment Date | Total # Survey Findings | Total # Open Findings | Total # Findings Closed |
|-------|---------------------|-------------------------|-----------------------|-------------------------|
| 1     | 7/11/26             | 55                      | 27                    | 28                      |

## II. Physical Health Assessment Summary

The CAP closure files revealed sufficient evidence to determine that 14 of the 22 physical health findings were corrected. Eight physical health findings remain open.

| Finding                                                                                                                                                         | Closed | Open: Evaluation of records indicated an acceptable level of compliance was not met | Open: No episodes were available for review | Open: Institutional monitoring was inadequate | Open: Institutional monitoring indicated compliance was not met |
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| <u>General Chronic Illness Clinic:</u><br><b>Screen 4:</b> Inmates are seen at intervals required for their M-grade or at intervals specified by the clinician. | X      |                                                                                     |                                             |                                               |                                                                 |

| <b>Finding</b>                                                                                                                                      | <b>Closed</b> | <b>Open:</b> Evaluation of records indicated an acceptable level of compliance was not met | <b>Open:</b> No episodes were available for review | <b>Open:</b> Institutional monitoring was inadequate | <b>Open:</b> Institutional monitoring indicated compliance was not met |
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| <b>Screen 7:</b> There is evidence of influenza vaccination or refusal.                                                                             | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b><u>Oncology Chronic Illness Clinic:</u></b><br><b>Screen 1:</b> There is evidence of appropriate physical examinations.                          | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b><u>Outpatient Infirmary Care:</u></b><br><b>Screen 4:</b> Evaluations are documented at least once every eight hours.                            |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b><u>Inpatient Infirmary Care:</u></b><br><b>Screen 8:</b> Weekend and holiday clinician phone rounds are completed and documented as required.    | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b><u>Sick Call Services:</u></b><br><b>Screen 6:</b> Findings requiring clinician notification are made in accordance with protocols.              |               |                                                                                            |                                                    |                                                      | <b>X</b>                                                               |
| <b>Screen 7:</b> Verbal orders received from the clinician are noted and carried out timely.                                                        | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 8:</b> Follow-up visits are completed in a timely manner.                                                                                 | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b><u>Confinement Medical Review:</u></b><br><b>Screen 3:</b> All active medications continue as ordered while inmates are held in special housing. |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |

| <b>Finding</b>                                                                                                                                                           | <b>Closed</b> | <b>Open:</b> Evaluation of records indicated an acceptable level of compliance was not met | <b>Open:</b> No episodes were available for review | <b>Open:</b> Institutional monitoring was inadequate | <b>Open:</b> Institutional monitoring indicated compliance was not met |
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| <b>Screen 4:</b> Inmates are seen timely in the medical department for chronic illness clinic visits and dental appointments as ordered.                                 |               |                                                                                            |                                                    |                                                      | <b>X</b>                                                               |
| <b><u>Consultations:</u></b><br><b>Screen 3:</b> Consultations are completed in a timely manner as dictated by the clinical needs of the inmate.                         | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 4:</b> The provider monitors inmates weekly to determine deterioration or status changes.                                                                      | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 6:</b> The consultants treatment recommendations are incorporated into the treatment plan.                                                                     | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 7:</b> All appointments for medical follow-up and/or diagnostic testing are completed as per the consultant's recommendations.                                 | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Medical Inmate Grievances:</b><br><b>Screen 1:</b> A copy of the grievance forms regarding medical or dental health care are present in the electronic health record. | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |

| <b>Finding</b>                                                                                                                                                    | <b>Closed</b> | <b>Open:</b> Evaluation of records indicated an acceptable level of compliance was not met | <b>Open:</b> No episodes were available for review | <b>Open:</b> Institutional monitoring was inadequate | <b>Open:</b> Institutional monitoring indicated compliance was not met |
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| <u><b>Intra-System Transfers:</b></u><br><b>Screen 8:</b> A clinician reviews the health record and DC4-760A within seven days of arrival.                        |               |                                                                                            |                                                    |                                                      | <b>X</b>                                                               |
| <u><b>Periodic Screenings:</b></u><br><b>Screen 4:</b> All diagnostic tests are completed within 28 days prior to the periodic screening encounter.               |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <u><b>Reception Services:</b></u><br><b>Screen 7:</b> Newly committed inmates receive several laboratory tests.                                                   |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b>Screen 8:</b> All needed immunizations were offered.                                                                                                           | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 11:</b> A complete health appraisal was completed by the medical provider.                                                                              | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 15:</b> During reception and intake, the inmate was provided with written info and education concerning inmates' rights relating to advance directives. |               |                                                                                            |                                                    |                                                      | <b>X</b>                                                               |
| <u><b>Inmate Housing Areas:</b></u><br><b>Screen 3:</b> Hot and cold water are available for showering and handwashing.                                           | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |

### III. Mental Health Assessment Summary

#### A. Main Unit

The CAP closure files revealed sufficient evidence to determine that 14 of the 33 mental health findings were corrected. Nineteen mental health findings will remain open.

| Finding                                                                                                                                                                                            | Closed | Open: Evaluation of records indicated an acceptable level of compliance was not met | Open: No episodes were available for review | Open: Institutional monitoring was inadequate | Open: Institutional monitoring indicated compliance was not met |
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| <b><u>Self-Injury and Suicide Prevention Review:</u></b><br><b>Screen 3:</b> A medical provider completes a history and physical for every SHOS/Mental Health Observation Status (MHOS) admission. | X      |                                                                                     |                                             |                                               |                                                                 |
| <b>Screen 6:</b> Inmates on SHOS are observed at the frequency ordered by the clinician.                                                                                                           |        | X                                                                                   |                                             |                                               |                                                                 |
| <b>Screen 11:</b> Within 72 Hours of discharge, DC4-657 Discharge Summary for Inpatient Mental Health Care is completed.                                                                           | X      |                                                                                     |                                             |                                               |                                                                 |
| <b>Screen 13:</b> Individualized Services Plans (ISP) are revised within 14 days of discharge.                                                                                                     | X      |                                                                                     |                                             |                                               |                                                                 |

| <b>Finding</b>                                                                                                                                                                          | <b>Closed</b> | <b>Open:</b> Evaluation of records indicated an acceptable level of compliance was not met | <b>Open:</b> No episodes were available for review | <b>Open:</b> Institutional monitoring was inadequate | <b>Open:</b> Institutional monitoring indicated compliance was not met |
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| <b><u>Psychiatric Restraints:</u></b><br><b>Screen 4:</b> The use of an ETO is accompanied by a physician's order specifying the medication as an emergency treatment.                  |               |                                                                                            | <b>X</b>                                           |                                                      |                                                                        |
| <b>Screen 6:</b> The medication administration record (MAR) includes identical information to the written or verbal order for psychotropic medication and is administered as indicated. |               |                                                                                            | <b>X</b>                                           |                                                      |                                                                        |
| <b>Screen 8:</b> Behavior is observed every 15 minutes and documented.                                                                                                                  |               |                                                                                            | <b>X</b>                                           |                                                      |                                                                        |
| <b>Screen 10:</b> Respiration and circulation checks are completed and documented.                                                                                                      |               |                                                                                            | <b>X</b>                                           |                                                      |                                                                        |
| <b><u>Mental Health Inmate Grievances:</u></b><br><b>Screen 4:</b> The responses, resolutions, or clinical dispositions are appropriate.                                                | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b><u>Special Housing:</u></b><br><b>Screen 2:</b> Mental status exams (MSE) are completed in the required time frame.                                                                  | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 3:</b> Follow-up mental status exams are completed in the required time frame.                                                                                                |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |

| <b>Finding</b>                                                                                                                                                                                            | <b>Closed</b> | <b>Open: Evaluation of records indicated an acceptable level of compliance was not met</b> | <b>Open: No episodes were available for review</b> | <b>Open: Institutional monitoring was inadequate</b> | <b>Open: Institutional monitoring indicated compliance was not met</b> |
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| <b>Screen 5:</b> Mental Health staff responds to identified problems in adjustment.                                                                                                                       |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b>Screen 6:</b> Mental health inmate requests are responded to timely and appropriately.                                                                                                                 |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b><u>Use Of Force:</u></b><br><b>Screen 4:</b> Documentation indicates mental health staff interviewed inmates by the next working day to assess whether a higher level of mental health care is needed. | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b><u>Inpatient Mental Health Services:</u></b><br><b>Screen 5:</b> For new admissions, vital signs are taken daily for 2 days.                                                                           |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b><u>Inpatient Psychotropic Medication Practices:</u></b><br><b>Screen 3:</b> Appropriate initial laboratory tests are ordered.                                                                          | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 5:</b> Appropriate follow-up laboratory studies are ordered and conducted as required.                                                                                                          | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 10:</b> The inmate signs DC4-711A "Refusal of Health Care Services" after 3 consecutive OR 5 medication refusals in one month.                                                                  |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |

| <b>Finding</b>                                                                                                                                                                                                                               | <b>Closed</b> | <b>Open:</b> Evaluation of records indicated an acceptable level of compliance was not met | <b>Open:</b> No episodes were available for review | <b>Open:</b> Institutional monitoring was inadequate | <b>Open:</b> Institutional monitoring indicated compliance was not met |
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| <b>Screen 13:</b> A physical examination is completed within 3 working days of admission to the CSU, TCU, or MHTF.                                                                                                                           |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b><u>Outpatient Mental Health Services:</u></b><br><b>Screen 2:</b> Inmates are assigned to a Behavioral Health Specialist (BHS) within three business days of arrival, or upon assignment to an S-grade requiring mental health treatment. |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b>Screen 11:</b> ISPs are signed by the inmate and all members of the treatment teams.                                                                                                                                                      |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b>Screen 12:</b> ISPs are reviewed and revised at least every 180 days.                                                                                                                                                                     | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 14:</b> Case management is provided every 30 days to S3 inmates with psychotic disorders.                                                                                                                                          |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b><u>Outpatient Psychotropic Medication Practices:</u></b><br><b>Screen 9:</b> The nurse meets with any inmate who refuses psychotropic medication for two consecutive days and refer to the clinician if needed.                           |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |

| <b>Finding</b>                                                                                                                                                                                                                   | <b>Closed</b> | <b>Open: Evaluation of records indicated an acceptable level of compliance was not met</b> | <b>Open: No episodes were available for review</b> | <b>Open: Institutional monitoring was inadequate</b> | <b>Open: Institutional monitoring indicated compliance was not met</b> |
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| <b>Screen 10:</b> Inmate's sign DC4-711A "Refusal of Health Care Services" after three consecutive OR five medication refusals in one month.                                                                                     |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b>Screen 13:</b> Follow-up sessions are conducted at appropriate intervals.                                                                                                                                                     |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <b><u>Aftercare Planning:</u></b><br><b>Screen 4:</b> Staff assists inmates in applying for Social Security benefits 45-90 days prior to EOS.                                                                                    | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 5:</b> Appropriate patient care summaries are completed within the required time frame.                                                                                                                                | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 6:</b> Within 30 days of release, the company summary is sent to the identified community mental health center or clinic closest to the inmate's discharge destination.                                                | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b><u>Reception Services:</u></b><br><b>Screen 8:</b> If the inmate was taking prescribed psychotropic medication when received from the county jail, this medication is continued at the reception center without interruption. |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |

| <b>Finding</b>                                                                                                                                                                                                | <b>Closed</b> | <b>Open: Evaluation of records indicated an acceptable level of compliance was not met</b> | <b>Open: No episodes were available for review</b> | <b>Open: Institutional monitoring was inadequate</b> | <b>Open: Institutional monitoring indicated compliance was not met</b> |
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| <b>Screen 10:</b> A thorough psychiatric evaluation took place within 10 days of arrival. If any meds were changed or discontinued at that time, a justification is documented and is clinically appropriate. | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |
| <b>Screen 15:</b> If the inmate has a history of mental health treatment in the community, past treatment records were requested.                                                                             |               | <b>X</b>                                                                                   |                                                    |                                                      |                                                                        |
| <u><b>Mental Health Services:</b></u><br><b>Screen 2:</b> Outpatient group therapy is offered.                                                                                                                | <b>X</b>      |                                                                                            |                                                    |                                                      |                                                                        |

#### **IV. Conclusion**

Until appropriate corrective actions are undertaken by FWRC staff and the results of those corrections reviewed by the CMA, this CAP will remain open. As some of the necessary steps to correct findings require further institutional monitoring, closure may take as long as three months. Follow-up assessment by the CMA will most likely take place through an off-site evaluation.