

**OFF-SITE ACCESS TO CARE REVIEW
FOLLOW-UP ASSESSMENT**
of

GRACEVILLE CORRECTIONAL FACILITY
for the

Physical and Mental Health Review
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CMA STAFF

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I. Overview

In June 2021, the Correctional Medical Authority (CMA) conducted an on-site Access to Care Review of Graceville Correctional Facility to determine whether inmates had adequate access to timely physical, dental, and mental health essential health care services during the COVID-19 pandemic. The report was distributed on June 23, 2021. Unlike the traditional survey process, the Access to Care Review does not require a corrective action plan or subsequent monitoring. However, a follow-up review may be warranted if access to care issues are identified that if left unaddressed could impact patient health outcomes. A written plan was submitted by Graceville in July 2021 which outlined how the deficiencies identified in the report would be addressed. On February 7, 2022, patient records requested by the CMA and provided by the institution were reviewed to assess the adequacy of the improvements.

II. Assessment Summary of Deficiencies Requiring Institutional Action

Area of Concern – Sick Call Request	Assessment
<ul style="list-style-type: none">• Ensure that sick call requests are triaged and assessed appropriately, and inmates are treated in a timely manner	Documentation of sick call visits continued to demonstrate delays in triage and assessments.
Conclusion: This area of concern should continue to be addressed.	

Area of Concern - MARS	Assessment
<ul style="list-style-type: none">• Ensure that all medical and mental health MARS are completed, and inmates receive medications as prescribed	A review of records indicated that MARS for both physical health and mental health continued to have multiple blanks, making it difficult to determine if inmates consistently received medications as prescribed. Additionally, multiple inmates were prescribed antipsychotic medications as KOP (keep on person). Health Services Bulletin 15-14-02 mandates that all antipsychotic medications and tricyclic antidepressants must be single dosed under direct observation.
Conclusion: This area of concern should continue to be addressed.	

Area of Concern – Consultations	Assessment
<ul style="list-style-type: none"> • Ensure that initial and follow-up consultations and diagnostic testing are completed in a timely manner 	<p>A review of consultations demonstrated an improvement in the timeliness of initial requested specialty services. Follow-up services, however, did not appear to be completed or requested within clinically appropriate time frames.</p>
<p>Conclusion: This area of concern should continue to be addressed.</p>	

Area of Concern – Dental	Assessment
<ul style="list-style-type: none"> • Ensure that dental emergency assessments are documented appropriately 	<p>A review of dental emergency assessments demonstrated compliance with Department policy.</p>
<p>Conclusion: No further action is required.</p>	

Area of Concern – SHOS	Assessment
<ul style="list-style-type: none"> • Ensure that inmates on SHOS are observed at the frequency ordered by the clinician • Ensure that inmates on SHOS are assessed by the seventh day after discharge to evaluate mental status and institutional adjustment • Ensure that all discharges from SHOS are done according to policy 	<p>A review of SHOS revealed the safety observations were completed as required, however there was not adequate post discharge follow-up.</p>
<p>Conclusion: This area of concern should continue to be addressed.</p>	

Area of Concern – Mental Health Inmate Requests	Assessment
<ul style="list-style-type: none"> • Ensure timeliness of receipt and response of mental health inmate requests 	<p>A review of mental health inmate requests revealed that some inmate requests were not available in the electronic medical record. Those that were available for review indicated responses were delayed or not answered at all.</p>
<p>Conclusion: This area of concern should continue to be addressed.</p>	

III. Conclusion

Further action is required for several of the concerns noted above. Graceville should continue to implement their improvement plans. Follow-up by the CMA will take place in approximately 90 days.