# ON-SITE CORRECTIVE ACTION PLAN ASSESSMENT

of

# **GULF CORRECTIONAL INSTITUTION**

for the

Physical and Mental Health Survey Conducted January 12 - 14, 2016

# **CMA STAFF**

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CAP Assessment Distributed on June 20, 2016

### **CAP Assessment of Gulf Correctional Institution**

#### I. Overview

On January 12-14, 2016, the Correctional Medical Authority (CMA) conducted an on-site physical and mental health survey of Gulf Correctional Institution (GULCI). The survey report was distributed on February 11, 2016. In March 2016, GULCI submitted and the CMA approved, the institutional corrective action plan (CAP) which outlined the efforts to be undertaken to address the findings of the January 2016 survey. These efforts included in-service training, physical plant improvements, and the monitoring of applicable medical records for a period of no less than ninety days.

On May 12, 2016, CMA staff requested access to monitoring documents to assist in determining if an on-site or off-site assessment should be conducted. Based on the documents provided, CMA staff conducted an on-site CAP assessment on June 14, 2016 to evaluate the effectiveness of corrective actions taken by institutional staff. Items II and III below describe the outcome of the CMA's evaluation of the institution's efforts to address the survey findings.

### **II. Physical Health Assessment Summary**

#### A. Main Unit

The CAP closure files revealed sufficient evidence to determine that 6 of the 7 physical health findings were corrected. One physical health finding will remain open.

Finding	CAP Evaluation Outcome
CHRONIC ILLNESS CLINIC RECORD REVIEW  PH-1: In 6 of 13 records reviewed, baseline information was incomplete or missing.	PH-1 CLOSED  Adequate evidence of in-service training and documentation of correction were provided to close PH-1.

Finding	CAP Evaluation Outcome
NEUROLOGY CLINIC  PH-2: In 4 of 8 records reviewed, there was no evidence that seizures were classified as primary generalized (tonic-clonic, grand mal), primary or simple absence (petit mal), simple partial, or complex partial seizures.	PH-2 CLOSED  Adequate evidence of in-service training and documentation of correction were provided to close PH-2.

Finding	CAP Evaluation Outcome
CONSULTATIONS	PH-3 & PH-4 CLOSED
A comprehensive review of 6 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close
PH-3: In 3 records, the diagnosis was not recorded on the problem list.	PH-3 & PH-4.
PH-4: In 2 records, the consultation log was not accurate for the incident.	

Finding	CAP Evaluation Outcome
DENTAL SYSTEMS REVIEW	PH-5 OPEN
PH-5: A tour of the dental clinic revealed that necessary equipment was not in proper working order.	The necessary equipment has not been repaired. PH-5 will remain open.

Finding	CAP Evaluation Outcome
DENTAL CLINIC REVIEW	PH-6 CLOSED
PH-6: In 3 of 12 applicable records (18 reviewed), there was no evidence of complete and accurate charting of dental findings.	Adequate evidence of in-service training and documentation of correction were provided to close PH-6.

Finding	CAP Evaluation Outcome
INSTITUTIONAL TOUR	PH-7 CLOSED
PH-7: A tour of the facility revealed there were expired items in the pharmacy and nursing areas.	Adequate evidence of in-service training and documentation of correction were provided to close PH-7.

## B. Annex

The CAP closure files revealed sufficient evidence to determine that 16 of the 17 physical health findings were corrected. One physical health finding will remain open.

Finding	CAP Evaluation Outcome
CARDIOVASCULAR CLINIC	PH-1 CLOSED
PH-1: In 1 of 1 applicable record (18 reviewed), there was no referral to a specialist although indicated.	Adequate evidence of in-service training and documentation of correction were provided to close PH-1.

Finding	CAP Evaluation Outcome
ENDOCRINE CLINIC	PH-2 CLOSED
PH-2: In 4 of 9 applicable records (15 reviewed), there was no evidence of the required annual fundoscopic examination.	Adequate evidence of in-service training and documentation of correction were provided to close PH-2.

Finding	CAP Evaluation Outcome
GASTROINTESTINAL CLINIC	PH-3, PH-4, & PH-5 CLOSED
A comprehensive review of 13 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close
PH-3: In 1 of 3 applicable records, there was no evidence that an inmate with confirmed or suspected cirrhosis had been screened for hepatocellular carcinoma.	PH-3, PH-4, & PH-5.
PH-4: In 5 of 9 applicable records, there was no evidence of hepatitis B vaccination or refusal.	
PH-5: In 3 of 11 applicable records, there was no evidence of pneumococcal vaccination or refusal.	

Finding	CAP Evaluation Outcome
NEUROLOGY CLINIC	PH-6 & PH-7 CLOSED
A comprehensive review of 11 records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close
PH-6: In 7 records, seizures were not classified.	PH-6 & PH-7.
PH-7: In 1 of 5 applicable records, there was no evidence of influenza vaccination or refusal.	

Finding	CAP Evaluation Outcome
INFIRMARY SERVICES	PH-8 & PH-9 CLOSED
A comprehensive review of 12 inmate records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-8 & PH-9.
PH-8: In 3 of 12 inpatient and outpatient records, there was no evidence of a note by the discharge nurse or the discharge note did not contain the required information.	
PH-9: In 1 of 4 applicable inpatient records, there was no evidence that the admission assessment was completed within the required time frame.	

Finding	CAP Evaluation Outcome
CONSULTATIONS	PH-10 CLOSED
PH-10: In 6 of 12 records reviewed, the diagnosis was not recorded on the problem list.	Adequate evidence of in-service training and documentation of correction were provided to close PH-10.

Finding	CAP Evaluation Outcome
MEDICAL INMATE REQUESTS	PH-11 & PH-12 CLOSED
A comprehensive review of 17 inmate records revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close PH-11 & PH-12.
PH-11: In 3 records, the response to the inmate request did not address the stated needs.	
PH-12: In 2 of 8 applicable records, the follow-up to the response did not occur as intended.	

Finding	CAP Evaluation Outcome
DENTAL SYSTEMS REVIEW	PH-13 OPEN
PH-13: A tour of the dental clinic revealed that the clinic was in disrepair.	Adequate evidence of correction was not provided. PH-13 will remain open.

Finding	CAP Evaluation Outcome
DENTAL CLINIC REVIEW	PH-14 CLOSED
PH-14: In 3 of 15 applicable records (18 reviewed), there was no evidence of the complete and accurate charting of dental findings.	Adequate evidence of in-service training and documentation of correction were provided to close PH-14.

Finding	CAP Evaluation Outcome
INSTITUTIONAL TOUR	PH-15, PH-16, & PH-17 CLOSED
A tour of the facility revealed the following deficiencies:	Adequate evidence of in-service training and documentation of correction were provided to close
PH-15: Medical refrigeration logs were incomplete.	PH-15, PH-16, & PH-17.

Finding	CAP Evaluation Outcome
PH-16: There were expired supplies in the medical treatment areas.	
PH-17: Over-the-counter medications in the dormitory areas were expired.	

# **III. Mental Health Assessment Summary**

## A. Main Unit

There were no findings as a result of the January 2016 survey.

## B. Annex

The CAP closure files revealed evidence to determine that 2 of 3 mental health findings were corrected. One mental health finding will remain open.

Finding	CAP Evaluation Outcome
SELF-HARM OBSERVATION STATUS (SHOS)  A comprehensive review of 7 SHOS admissions revealed the following deficiencies:	MH-1 & MH-2 CLOSED  Adequate evidence of in-service training and documentation of correction were provided to close MH-1 & MH-2.
MH-1: In 2 records, the "Infirmary/Hospital Admission Nursing Evaluation" (DC4-732) was incomplete.  MH-2: In 1 of 2 applicable records, the guidelines for SHOS management were not observed.  MH-3: In 5 records, there was no evidence the attending clinician conducted a face-	MH-3 OPEN  Adequate evidence of in-service training was provided, however a review of randomly selected records indicated an acceptable level of compliance had not been met. MH-3 will remain open.
to-face evaluation prior to discharge from SHOS.	

### **IV. Conclusion**

### **Physical Health Main Unit**

The following physical health finding will remain open: PH-5. All other physical health portions will close.

### **Physical Health Annex**

The following physical health finding will remain open: PH-13. All other physical health portions will close.

### **Mental Health Main Unit**

There were no findings as a result of the January 2016 survey.

### **Mental Health Annex**

The following mental health finding will remain open: MH-3. All other mental health portions will close.

Until such time as appropriate corrective actions are undertaken by staff and the results of those corrections reviewed by the CMA, this CAP will remain open. As some of the necessary steps to correct findings require further institutional monitoring, closure may take as long as three months. Follow-up assessment by the CMA will most likely take place through an off-site visit, but the option remains open to conduct an on-site evaluation.