

**OFF-SITE ACCESS TO CARE REVIEW
FOLLOW-UP ASSESSMENT**

of

HARDEE CORRECTIONAL INSTITUTION

for the

Physical and Mental Health Review

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I. Overview

In March 2021, the Correctional Medical Authority (CMA) conducted an off-site Access to Care Review of Hardee Correctional Institution (HARCI) to determine whether inmates had adequate access to timely physical, dental, and mental health essential health care services during the COVID-19 pandemic. The survey report was distributed on April 20, 2021. Unlike the traditional survey process, the Access to Care Review does not require a corrective action plan or subsequent monitoring. However, a follow-up review may be warranted if access to care issues are identified that if left unaddressed could impact patient health outcomes. A written plan was submitted by HARCI in May 2021 which outlined how the deficiencies identified in the report would be addressed. On September 15, 2021, patient records requested by the CMA and provided by the institution were reviewed to assess the adequacy of the improvements.

II. Assessment Summary of Deficiencies Requiring Institutional Action

Area of Concern – Chronic Illness Clinic	Assessment
<ul style="list-style-type: none">• Ensure that inmates are seen timely and according to their M-grade• Ensure that labs are available and reviewed prior to or at the chronic illness clinic visit	A review of records noted significant improvement and compliance with Department policy.
Conclusion: No further action is required.	

Area of Concern – Sick Call	Assessment
<ul style="list-style-type: none">• Ensure timely access to sick call care is provided when indicated	A review of sick call services indicated that timely access was not being provided.
Conclusion: Further follow-up is required by HARCI.	

Area of Concern – Emergency Services	Assessment
<ul style="list-style-type: none"> • Ensure timely access to emergency care is provided when indicated 	<p>A review of records noted significant improvement and compliance with Department policy.</p>
<p>Conclusion: No further action is required.</p>	

Area of Concern - SHOS	Assessment
<ul style="list-style-type: none"> • Ensure that inmates in SHOS receive the proper safety checks • Ensure that clinician rounds and counseling by mental health staff occur at the required intervals • Ensure that inmates discharged from SHOS are evaluated within seven days by mental health staff 	<p>A review of records indicated that SHOS protocols are not being followed consistently.</p>
<p>Conclusion: Further follow-up is required by HARCI.</p>	

Area of Concern – Use of Force	Assessment
<ul style="list-style-type: none"> • Ensure that all documentation is completed following a use of force episode for S-2 inmates exposed to a chemical deterrent 	<p>A review of records indicated that use of force documentation is incomplete.</p>
<p>Conclusion: Further follow-up is required by HARCI.</p>	

Area of Concern – Mental Health Inmate Requests	Assessment
<ul style="list-style-type: none"> • Ensure that all mental health inmate requests are responded to within the required time frame 	<p>Documentation by institutional staff indicated that inmate requests are not responded to within the required time frame.</p>
<p>Conclusion: Further follow-up is required by HARCI.</p>	

III. Conclusion

Further action is required for several of the concerns noted above. HARCI should continue to implement their improvement plans. Follow-up by the CMA will take place within 90 days.