

**THIRD OFF-SITE ACCESS TO CARE REVIEW
FOLLOW-UP ASSESSMENT**

of

POLK CORRECTIONAL INSTITUTION

for the

Physical and Mental Health Review

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I. Overview

In December 2020, the Correctional Medical Authority (CMA) conducted an off-site Access to Care Review of Polk Correctional Institution (POLCI) to determine whether inmates had adequate access to timely physical, dental, and mental health essential health care services during the COVID-19 pandemic. The survey report was distributed on January 21, 2021. Unlike the traditional survey process, the Access to Care Review does not require a corrective action plan or subsequent monitoring. However, a follow-up review may be warranted if access to care issues are identified that if left unaddressed could impact patient health outcomes. A written plan was submitted by POLCI in January 2021 which outlined how the deficiencies identified in the report would be addressed. On April 12, 2021, patient records requested by the CMA and provided by the institution were reviewed to assess the adequacy of the improvements. A second review was conducted on October 1, 2021 to assess the adequacy of improvements for items that were not corrected at the first review.

II. Assessment Summary of Deficiencies Requiring Institutional Action

Area of Concern - Consultations	Assessment
<ul style="list-style-type: none">• Ensure that follow-up consultations and diagnostic testing are completed in a timely manner and that there are adequate systems in place to facilitate the consultation process	A review of consultation services demonstrated compliance with department policy.
Conclusion: No further action is required.	

Area of Concern – SHOS	Assessment
<ul style="list-style-type: none"> Ensure that all infirmity processes (mental health) are reviewed and all documentation is included in the patient record 	<p>A review of records indicated that SHOS processes are in compliance with department policy.</p>
<p>Conclusion: No further action is required.</p>	

III. Conclusion
 No further action is required.