
HOMESTEAD CORRECTIONAL INSTITUTION



February 11-13, 2025

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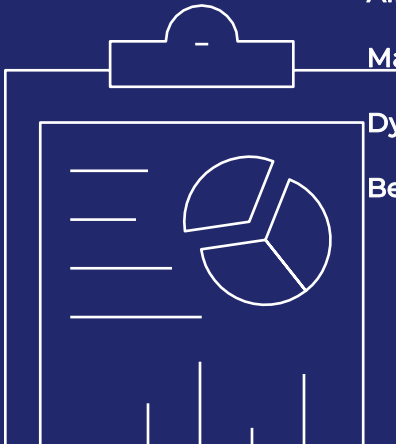
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BACKGROUND AND SCOPE

The Correctional Medical Authority (CMA) is required, per § 945.6031(2) F.S., to conduct triennial surveys of the physical and mental health care systems at each correctional institution and report survey findings to the Secretary of Corrections. The process is designed to assess whether inmates in Florida Department of Corrections (FDC) institutions can access medical, dental, and mental health care and to evaluate the clinical adequacy of the resulting care.

The goals of institutional surveys are:

- 1) to determine if the physical, dental, and mental health care provided to inmates in all state public and privately operated correctional institutions is consistent with state and federal law, conforms to standards developed by the CMA, is consistent with the standards of care generally accepted in the professional health care community at large.
- 2) to promote ongoing improvement in the correctional system of health services; and,
- 3) to assist the Department in identifying mechanisms to provide cost effective health care to inmates.

To achieve these goals, specific criteria designed to evaluate inmate care and treatment in terms of effectiveness and fulfillment of statutory responsibility are measured. They include determining whether:

- Inmates have adequate access to medical and dental health screening and evaluation and to ongoing preventative and primary health care.
- Inmates receive adequate and appropriate mental health screening, evaluation, and classification.
- Inmates receive complete and timely orientation on how to access physical, dental, and mental health services.
- Inmates have adequate access to medical and dental treatment that results in the remission of symptoms or in improved functioning.
- Inmates receive adequate mental health treatment that results in or is consistent with the remission of symptoms, improved functioning relative to their current environment and reintegration into the general prison population as appropriate.
- Inmates receive and benefit from safe and effective medication, laboratory, radiology, and dental practices.
- Inmates have access to timely and appropriate referral and consultation services.
- Psychotropic medication practices are safe and effective.
- Inmates are free from the inappropriate use of restrictive control procedures.
- There is sufficient documentation exists to provide a clear picture of the inmate's care and treatment.
- There are enough qualified staff to provide adequate treatment

METHODOLOGY

During a multi-day site visit, the CMA employs a standardized monitoring process to evaluate the quality of physical and mental health services provided at this institution, identify significant deficiencies in care and treatment, and assess institutional compliance with FDC's policies and procedures.

This process consists of:

- Information gathering prior to monitoring visit (Pre-survey Questionnaire)
- On-site review of clinical records and administrative documentation
- Institutional tour
- Inmate and staff interviews

The CMA contracts with a variety of licensed community and public health care practitioners including physicians, psychiatrists, dentists, nurses, psychologists, and other licensed mental health professionals to conduct these surveys. CMA surveyors utilize uniform survey tools, based on FDC's Office of Health Services (OHS) policies and community health care standards, to evaluate specific areas of physical and mental health care service delivery. These tools assess compliance with commonly accepted policies and practices of medical record documentation.

The CMA employs a record selection methodology using the Raosoft Calculation method. This method ensures a 15 percent margin of error and an 80 percent confidence level. Records are selected in accordance with the size of the clinic or assessment area being evaluated.

Compliance scores are calculated by dividing the sum of all yes responses by the sum of all yes and no responses (***rating achieved/possible rating***) and are expressed as a percentage. Institutional tours and systems evaluations are scored as compliant or non-compliant. Individual screens with a compliance percentage below 80%, as well as tour and systems requirements deemed non-compliant will require completion of the CMA's corrective action process (CAP) and are highlighted in red.

INSTITUTIONAL DEMOGRAPHICS AND STAFFING

Homestead Correctional Institution (HOMCI) houses female inmates of minimum, medium, and close custody levels. The facility grades are medical (M) grades 1, 2, and 3, and psychology (S) grades 1, 2, and 3. HOMCI consists of a Main Unit and a Community Release Center.¹

Institutional Potential and Actual Workload

Main Unit Capacity	668	Current Main Unit Census	741
Satellite Unit(s) Capacity	156	Current Satellite(s) Census	87
Total Capacity	824	Total Current Census	828

Inmates Assigned to Medical and Mental Health Grades

Medical Grade (M-Grade)	1	2	3	4	5	Impaired	
	364	445	19	0	0	0	
Mental Health Grade (S-Grade)	Mental Health Outpatient			Mental Health Inpatient			Impaired
	1	2	3	4	5	6	Impaired
	382	163	283	N/A	N/A	N/A	3

Inmates Assigned to Special Housing Status

Confinement/ Close Management	DC	AC	PM	CM3	CM2	CM1
	18	25	N/A	N/A	N/A	N/A

¹ Demographic and staffing information were obtained from the Pre-survey Questionnaire.

Medical Unit Staffing

Position	Number of Positions	Number of Vacancies
Physician	1	1
Clinical Associate	0	0
Registered Nurse	5.2	0
Licensed Practical Nurse	7	1
DON/Nurse Manager	1	0
Dentist	1	0
Dental Assistant	2	0
Dental Hygienist	0.2	0

Mental Health Unit Staffing

Position	Number of Positions	Number of Vacancies
Psychiatrist	1	0
Psychiatric APRN/PA	0	0
Psychological Services Director	0	0
Psychologist	0	0
Mental Health Professional	4	0
Aftercare Coordinator	0	0
Activity Technician	0	0
Mental Health RN	1	0
Mental Health LPN	0	0

HOMESTEAD CORRECTIONAL INSTITUTION SURVEY SUMMARY

The CMA conducted a thorough review of the medical, mental health, and dental systems at HOMCI on February 11-13, 2025. Record reviews evaluating the provision and documentation of care were also conducted. Additionally, a review of administrative processes and a tour of the physical plant were conducted.

Detailed below are results from the institutional survey of HOMCI. The results are presented by assessment area and for each screen of the monitoring tool. Compliance percentages are provided for each screen.

Survey Findings Summary			
Physical Health Survey Findings	15	Mental Health Survey Findings	5

Physical Health Survey Findings

Chronic Illness Clinics

Cardiovascular Chronic Illness Clinic

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	The diagnosis is appropriate for inclusion in the cardiovascular clinic	17	17	0	0	100%
2	There is evidence of an appropriate physical examination	17	17	0	0	100%
3	At each visit there is an evaluation of the control of the disease and the status of the patient	17	17	0	0	100%
4	Annual laboratory work is completed as required	17	17	0	0	100%
5	Abnormal labs are reviewed and addressed in a timely manner	0	0	0	17	N/A
6	There is evidence that patients with cardiovascular disease are prescribed low-dose aspirin if indicated	6	6	0	11	100%
7	Medications appropriate for the diagnosis are prescribed	17	17	0	0	100%
8	Patients are referred to a specialist for more in-depth treatment as indicated	0	0	0	17	N/A
Overall Compliance Score 100%						

Endocrine Clinic Chronic Illness Clinic

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	The diagnosis is appropriate for inclusion in the endocrine clinic	16	16	0	0	100%
2	There is evidence of an appropriate physical examination	16	16	0	0	100%
3	At each visit there is an evaluation of the control of the disease and the status of the patient	16	16	0	0	100%
4	Annual laboratory work is completed as required	15	14	1	1	93%
5	Abnormal labs are reviewed and addressed in a timely manner	7	7	0	9	100%
6	A dilated fundoscopic examination is completed yearly for diabetic inmates	8	8	0	8	100%
7	Inmates with HgbA1c over 8% are seen at least every 90 days	5	4	1	11	80%
8	Inmates with vascular disease or risk factors for vascular disease are prescribed aspirin when indicated	3	3	0	13	100%
9	Inmates with diabetes who are hypertensive or show evidence of (micro)albuminuria are placed on ACE/ARB therapy	7	7	0	9	100%
10	Medications appropriate for the diagnosis are prescribed	16	16	0	0	100%
11	Patients are receiving insulin as prescribed	5	5	0	11	100%
12	Patients are referred to a specialist for more in-depth treatment as indicated	1	1	0	15	N/A
Overall Compliance Score 98%						

Gastrointestinal Chronic Illness Clinic

SCREEN QUESTION		COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	The diagnosis is appropriate for inclusion in the gastrointestinal clinic	14	14	0	0	100%
2	There is evidence of an appropriate physical examination	14	14	0	0	100%
3	At each visit there is an evaluation of the control of the disease and the status of the patient	14	14	0	0	100%
4	Annual laboratory work is completed as required	14	14	0	0	100%
5	Abnormal labs are reviewed and addressed in a timely manner	10	9	1	4	90%
6	Medications appropriate for the diagnosis are prescribed	9	8	1	5	89%
7	There is evidence of hepatitis A and/or B vaccination for inmates with hepatitis C and no evidence of past infection	13	12	1	1	92%
8	Abdominal ultrasounds are completed at the required intervals	14	14	0	0	100%
9	Inmates with chronic hepatitis will have liver function tests at the required intervals	14	14	0	0	100%
10	Patients are referred to a specialist for more in-depth treatment as indicated	1	1	0	13	100%
11	Inmates are evaluated and staged appropriately to determine treatment needs	1	1	0	13	100%
12	Hepatitis C treatment is started within the appropriate time frame	1	1	0	13	100%
13	Laboratory testing for inmates undergoing hepatitis treatment is completed at the required intervals	0	0	0	14	N/A
14	Inmates undergoing hepatitis C treatment receive medications as prescribed	1	1	0	13	100%
15	Labs are completed at 12 weeks following the completion of treatment to assess treatment failure	0	0	0	14	N/A
Overall Compliance Score 98%						

General Chronic Illness Clinic

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Record	YES	NO	N/A	
1 The inmate is enrolled in all clinics appropriate for their diagnosis	14	14	0	0	100%
2 Appropriate patient education is provided	14	14	0	0	100%
3 The inmate is seen at intervals required for their M-grade or at intervals specified by the clinician	14	13	1	0	93%
4 There is evidence that labs are available prior to the clinic visit and are reviewed by the clinician	14	14	0	0	100%
Overall Compliance Score 98%					

Immunity Chronic Illness Clinic

SCREEN QUESTION		COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	There is a diagnosis of Human Immunodeficiency Virus (HIV)	13	13	0	0	100%
2	There is evidence of an appropriate physical examination.	13	13	0	0	100%
3	Did the on-site medical provider review the DOH documentation?	13	13	0	0	100%
4	Were appropriate laboratory and imaging requirements completed as recommended by the DOH medical provider?	13	13	0	0	100%
5	Virologic failure is addressed with resistance testing, review of medication adherence and the appropriate change in medication regimens	3	3	0	10	100%
6	Is the inmate receiving HIV medications as prescribed?	13	13	0	0	100%
7	There is evidence of hepatitis B vaccination for inmates with no evidence of past infection	5	5	0	8	100%
8	Patients are referred to a specialist for more in-depth treatment as indicated	0	0	0	13	N/A
Overall Compliance Score 100%						

Miscellaneous Chronic Illness Clinic

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 The diagnosis is appropriate for inclusion in the miscellaneous clinic	14	14	0	0	100%
2 There is evidence of an appropriate physical examination	14	14	0	0	100%
3 Medications appropriate for the diagnosis are prescribed	14	14	0	0	100%
4 At each visit there is an evaluation of the control of the disease and the status of the patient	14	14	0	0	100%
5 Abnormal labs are reviewed and addressed in a timely manner	14	14	0	0	100%
6 Patients are referred to a specialist for more in-depth treatment as indicated	0	0	0	14	N/A
Overall Compliance Score 100%					

Neurology Chronic Illness Clinic

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 The diagnosis is appropriate for inclusion in the neurology clinic	11	11	0	0	100%
2 There is evidence of an appropriate physical examination	11	11	0	0	100%
3 Annual laboratory work is completed as required	11	11	0	0	100%
4 Abnormal labs are reviewed and addressed in a timely manner	11	11	0	0	100%
5 At each visit there is an evaluation of the control of the disease and the status of the patient	11	11	0	0	100%
6 Medications appropriate for the diagnosis are prescribed	11	11	0	0	100%
7 Patients are referred to a specialist for more in-depth treatment as indicated	0	0	0	11	N/A
Overall Compliance Score 100%					

Oncology Chronic Illness Clinic

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 The diagnosis is appropriate for inclusion in the oncology clinic	3	3	0	0	100%
2 There is evidence of an appropriate physical examination	3	3	0	0	100%
3 Appropriate labs, diagnostics and marker studies are performed as clinically appropriate	2	2	0	1	100%
4 Annual laboratory work is completed as required	3	3	0	0	100%
5 Abnormal labs are reviewed and addressed in a timely manner	0	0	0	3	N/A
6 At each visit there is an evaluation of the control of the disease and the status of the patient	3	3	0	0	100%
7 Medications appropriate for the diagnosis are prescribed	0	0	0	3	N/A
8 Oncological treatments are received as prescribed	1	1	0	2	100%
9 Patients are referred to a specialist for more in-depth treatment as indicated	1	1	0	2	100%
Overall Compliance Score 100%					

Respiratory Chronic Illness Clinic

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	The diagnosis is appropriate for inclusion in the respiratory clinic	14	14	0	0	100%
2	Inmates with moderate to severe reactive airway disease are started on anti-inflammatory medication	6	6	0	8	100%
3	Medications appropriate for the diagnosis are prescribed	14	14	0	0	100%
4	A peak flow reading is recorded at each visit	14	14	0	0	100%
5	There is evidence of an appropriate physical examination	14	14	0	0	100%
6	At each visit there is an evaluation of the control of the disease and the status of the patient	14	13	1	0	93%
7	Patients are referred to a specialist for more in-depth treatment as indicated	0	0	0	14	N/A
Overall Compliance Score 99%						

Episodic Care

Emergency Services

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 Potentially life-threatening conditions are responded to immediately	8	8	0	10	100%
2 The emergency assessment is appropriate for the presenting complaint/condition and completed in its entirety	18	14	4	0	78%
3 Vital signs including weight are documented	18	18	0	0	100%
4 There is evidence of appropriate and applicable patient education	18	18	0	0	100%
5 Findings requiring clinician notification are made in accordance with protocols	4	4	0	14	100%
6 Follow-up visits are completed timely	2	1	1	16	50%
7 Clinician's orders from the follow-up visit are completed as required	2	2	0	16	100%
8 Appropriate documentation is completed for patient's requiring transport to a local emergency room	1	1	0	17	100%
9 Inmates returning from an outside hospital are evaluated by the clinician within one business day	1	0	1	0	0%
Overall Compliance Score 81%					

Emergency Services Discussion:

Screen 2: In the first record, an inmate with a history of cardiac arrhythmia and hypertension presented to emergency services with complaints of chest pain. An EKG was not performed, instead medical staff observed for "facial signs of pain" for ten minutes. In the second record, the inmate presented with head trauma. The provider ordered neurological checks; however, they were not completed at the required frequency. In the last two records, inmates presented with multiple complaints but only one issue was addressed.

Screen 6: In one record, the inmate was seen for emergency complaints on 12/19/24. Follow-up with the provider was scheduled for 1/3/25; however, it was rescheduled twice. The inmate was not seen prior to transfer to another facility on 2/4/25.

Outpatient Infirmary Care

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 Clinician's orders specify whether the inmate is admitted into the infirmary or placed on observation status. Admission status is appropriate for the presenting complaint/condition	12	12	0	0	100%
2 All orders are received and implemented	12	7	5	0	58%
3 The inmate is evaluated within one hour of being placed on observation status	12	12	0	0	100%
4 Patient evaluations are documented at least once every eight hours	12	12	0	0	100%
5 Weekend and holiday clinician phone rounds are completed and documented as required	2	2	0	10	100%
6 The inmate is discharged within 23 hours or admitted to the infirmary for continued care	12	12	0	0	100%
7 A discharge note containing all of the required information is completed as required	12	12	0	0	100%
Overall Compliance Score 94%					

Outpatient Infirmary Care Discussion:

Screen 2: In two records, there was no evidence that medications were administered as ordered by the provider. In one record, the X-ray was not completed timely. In two records, vital signs were not recorded at the interval ordered by the provider.

Inpatient Infirmary Care

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 Clinician's orders specify whether the inmate is admitted into the infirmary or placed in observation status. Admission status is appropriate for the presenting complaint/condition	4	2	2	0	50%
2 All orders are received and implemented	4	1	3	0	25%
3 A thorough nursing assessment is completed within two hours of admission	4	4	0	0	100%
4 A Morse Fall Scale is completed at the required intervals	4	4	0	0	100%
5 Nursing assessments are completed at the required intervals	4	4	0	0	100%
6 Clinician rounds are completed and documented as required	4	4	0	0	100%
7 Weekend and holiday clinician phone rounds are completed and documented as required	3	3	0	1	100%
8 A discharge note containing all of the required information is completed as required	4	4	0	0	100%
9 A discharge summary is completed by the clinician within 72 hours of discharge	4	4	0	0	100%
Overall Compliance Score 86%					

Inpatient Infirmary Care Discussion:

Screen 1: In two records, inmates were admitted from observation status to chronic long-term care. Both admission diagnoses were acute illnesses and did not meet criteria for a long-term care admission.

Screen 2: In two records, vital signs were not completed at the frequency ordered by the clinician. In the remaining record, antibiotic treatment was supposed to be administered for three days. However, administration was only documented for one day of the admission.

Sick Call Services

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 The sick call request is appropriately triaged based on the complaint or condition	17	17	0	0	100%
2 The inmate is assessed in the appropriate time frame	17	17	0	0	100%
3 The nursing assessment is completed in its entirety	17	17	0	0	100%
4 Complete vital signs including weight are documented	17	17	0	0	100%
5 There is evidence of applicable patient education	17	17	0	0	100%
6 Referrals to a higher level of care are made in accordance with protocols	6	6	0	11	100%
7 Follow-up visits are completed in a timely manner	6	6	0	11	100%
8 Clinician orders from the follow-up visit are completed as required	6	6	0	11	100%
Overall Compliance Score 100%					

Other Medical Records Review

Confinement Medical Review

SCREEN QUESTION		COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	The Pre-Special Housing Health Evaluation is complete and accurate	16	16	0	0	100%
2	All medications are continued as prescribed while in the inmate is held in special housing	14	14	0	2	100%
3	The inmate is seen in chronic illness clinic as regularly scheduled	15	15	0	1	100%
4	All emergencies are responded to within the required time frame	3	3	0	13	100%
5	The response to the emergency is appropriate	4	4	0	12	100%
6	All sick call appointments are triaged and responded to within the required time frame	13	13	0	3	100%
7	New or pending consultations progress as clinically required	9	9	0	7	100%
8	All mental health and/or physical health inmate requests are responded to within the required time frame	15	15	0	1	100%
Overall Compliance Score 100%						

Consultations

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 Documentation of clinical information is sufficient to obtain the needed consultation	14	14	0	0	100%
2 The referral is sent to Utilization Management in a timely manner which is consistent with the clinical needs of the inmate	14	14	0	0	100%
3 The consultation is completed in a timely manner as dictated by the clinical needs of the inmate	14	4	10	0	29%
4 The consultation report is reviewed by the clinician in a timely manner	10	10	0	4	100%
5 The consultant's treatment recommendations are incorporated into the treatment plan	8	8	0	6	100%
6 All appointments for medical follow-up and/or diagnostic testing are completed as per the consultant's recommendations	4	4	0	10	100%
7 The diagnosis is recorded on the problem list	13	13	0	1	100%
8 The "alternative treatment plan" (ATP) is documented in the medical record	0	0	0	14	N/A
9 There is evidence that the ATP is implemented	0	0	0	14	N/A
Overall Compliance Score 90%					

Consultations Discussion:

Screen 3: Department policy requires that routine consultation services are completed within 45 days.

- In the first record, the cardiology consult was not completed for over three months.
- In the second record, ENT evaluation was not completed for three months.
- In the third record, the gastrointestinal specialty appointment took almost six months to complete.
- In the fourth record, the dermatology appointment was not completed for six weeks.
- In the fifth record, an endoscopy and colonoscopy ordered in November 2024 has yet to be completed.
- In the sixth record, a dermatology consultation was not completed for three months.
- In the seventh record, a hysteroscopy with biopsy which was requested on 5/16/24 was not completed for more than three months.
- In the eighth record, the cardiovascular consultation was not completed for more than four months.
- In the ninth record, a routine pulmonary consultation was not completed for five months.

Department policy requires that urgent consultations be completed within 14 business days.

- In one record, urgent ENT evaluation was not completed for six weeks.

Medical Inmate Requests

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 A copy of the inmate request form is present in the electronic health record	18	16	2	0	89%
2 The request is responded to within the appropriate time frame	16	16	0	2	100%
3 The response to the request is direct, addresses the stated need and is clinically appropriate	18	17	1	0	94%
4 The follow-up to the request occurs as intended	2	2	0	16	100%
Overall Compliance Score 96%					

Medication And Vaccination Administration

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 The inmate receives medications as prescribed	12	3	9	0	25%
2 Allergies are listed on the MAR or the medication page in the EMR	12	12	0	0	100%
3 If the inmate missed medication doses (3 consecutive or 5 doses within one month), there is evidence of counseling for medication non-compliance	5	5	0	7	100%
4 There is evidence of pneumococcal vaccination or refusal	9	7	2	3	78%
5 There is evidence of influenza vaccination or refusal	9	9	0	3	100%
Overall Compliance Score 81%					

Medication And Vaccination Administration Discussion:

Screen 1: The medications in these records were prescribed as keep-on-person (KOP). The receipts to verify pickup were handwritten and contained the inmate's identification information and drug name, but not the prescription number or dosage. Without this pertinent information, it was impossible to determine if the inmate was receiving medications as prescribed.

Intra-System Transfers

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 The health record contains a completed Health Information Arrival Transfer Summary (DC4-760A)	18	18	0	0	100%
2 The DC4-760A or a progress note indicates that the inmate's vital signs are taken	18	18	0	0	100%
3 The inmate's medications reflect continuity of care	12	12	0	6	100%
4 The medical record reflects continuity of care for inmate's pending consultations	6	5	1	12	83%
5 For patients with a chronic illness, appointments to the specific clinic(s) took place as scheduled	7	7	0	11	100%
6 Special passes/therapeutic diets are reviewed and continued	8	8	0	10	100%
7 A clinician reviews the health record and DC4-760A within seven (7) days of arrival	18	13	5	0	72%
Overall Compliance Score 94%					

Periodic Screenings

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 The periodic screening encounter is completed within one month of the due date	17	17	0	0	100%
2 All components of the screening are completed and documented as required	17	14	3	0	82%
3 All diagnostic tests are completed prior to the periodic screening encounter	17	13	4	0	76%
4 Referral to a clinician occurs if indicated	7	7	0	10	100%
5 All applicable health education is provided	17	17	0	0	100%
Overall Compliance Score 92%					

Periodic Screenings Discussion:

Screen 3: In four records, there was no evidence of a low-dose CT scan for inmates with an applicable smoking history. Additionally, in one of these records there was no evidence of a recent mammogram.

PREA

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	The Alleged Sexual Battery Protocol is completed in its entirety	8	8	0	0	100%
2	If the perpetrator is known, orders will be obtained from the clinician to complete the appropriate sexually transmitted infection (STI) testing	1	1	0	7	100%
3	There is documentation that the alleged victim was provided education on STIs	1	1	0	7	100%
4	Prophylactic treatment and follow-up care for STIs are given as indicated	0	0	0	8	N/A
5	Pregnancy testing is scheduled at the appropriate intervals for inmates capable of becoming pregnant	0	0	0	8	N/A
6	Repeat STI testing is completed as required	0	0	0	8	N/A
7	A mental health referral is submitted following the completion of the medical screening	8	7	1	0	88%
8	The inmate is evaluated by mental health by the next working day	8	8	0	0	100%
9	The inmate receives additional mental health care if he/she asked for continued services or the services are clinically indicated	0	0	0	8	N/A
Overall Compliance Score 98%						

Female Preventative Health Screenings

	SCREEN QUESTION	Total Applicable Records	COMPLIANCE SCORE			Compliance Percentage
			YES	NO	N/A	
1	Routine pap smears were offered at the required intervals	14	14	0	1	100%
2	Pap smears were reviewed by the clinician within a clinically appropriate time frame.	14	14	0	1	100%
3	Follow-up for abnormal pap smears occurred as ordered by the gynecological clinician.	3	3	0	11	100%
4	Referrals to a specialist occurred as clinically appropriately.	1	1	0	13	100%
5	There was evidence of a yearly breast examination.	6	6	0	8	100%
6	Mammograms were completed at the required intervals.	6	5	1	8	83%
7	Mammograms were reviewed by the clinician within a clinically appropriate time frame.	4	4	0	10	100%
8	Follow-up for abnormal or inconclusive mammograms occurred as clinically appropriate.	0	0	0	14	N/A
9	Referrals to a specialist occurred as clinically appropriate.	0	0	0	14	N/A
Overall Compliance Score 98%						

Dental Review

Dental Care

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	Allergies are documented in the EMR	18	18	0	0	100%
2	There is evidence of a regional head and neck examination completed at required intervals	18	18	0	0	100%
3	Dental appointments are completed in a timely manner	7	7	0	11	100%
4	Appropriate radiographs are taken and are of sufficient quality to aid in diagnosis and treatment	8	8	0	10	100%
5	There is evidence of accurate diagnosis based on a complete dental examination	18	18	0	0	100%
6	The treatment plan is appropriate for the diagnosis	8	8	0	10	100%
7	There is evidence of a periodontal screening and recording (PSR) and results are documented in the medical record	8	8	0	10	100%
8	Dental findings are accurately documented	8	8	0	10	100%
9	Sick call appointments are completed timely	10	10	0	8	100%
10	Follow-up appointments for sick call or other routine care are completed timely	8	8	0	10	100%
11	Consultations or specialty services are completed timely	0	0	0	18	N/A
12	Consultant's treatment recommendations are incorporated into the treatment plan	0	0	0	18	N/A
13	There is evidence of informed consent or refusal for extractions and/or endodontic care	8	8	0	10	100%
14	The use of dental materials including anesthetic agent are accurately documented	15	15	0	3	100%
15	Applicable patient education for dental services is provided	18	18	0	0	100%

Overall Compliance Score 100%

Dental Systems

SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
	YES	NO	N/A	
1 The dental program is under the direction and supervision of a licensed dentist and staff are appropriately credentialed and working within their scope of practice	1	0	0	100%
2 Appropriate personal protective equipment is available to staff and worn during treatment	1	0	0	100%
3 The autoclave is tested appropriately and an autoclave log is maintained and up to date.	1	0	0	100%
4 Sharps containers are available and properly utilized	1	0	0	100%
5 Biohazardous waste is properly disposed	1	0	0	100%
6 X-ray fixer, scrap amalgam, amalgam capsules, and radiographs are properly disposed	1	0	0	100%
7 Dental instruments and equipment are properly sterilized	1	0	0	100%
8 Prosthetic devices are appropriately disinfected between patients	1	0	0	100%
9 A perpetual medications log is available, current, complete, and verified quarterly	1	0	0	100%
10 The senior dentist checks and documents the expiration dates of emergency kit drugs on a monthly basis	1	0	0	100%
11 Dental assistants work within the guidelines established by the Board of Dentistry	1	0	0	100%
12 Dental request logs are effectively maintained	1	0	0	100%
13 Necessary equipment is available, adequate and in working order	1	0	0	100%
14 The dental clinic is clean, orderly, adequately lit and contains sufficient space to ensure patient privacy	1	0	0	100%
Overall Compliance Score 100%				

Mental Health Survey Findings

Self-Injury and Suicide Prevention

Self-Injury and Suicide Prevention

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	A thorough clinical assessment is completed prior to placement on Self-harm Observation Status (SHOS)	13	13	0	0	100%
2	The nursing evaluation is completed within 2 hours of admission	13	13	0	0	100%
3	Guidelines for SHOS management are observed	2	2	0	11	100%
4	The inmate is observed at the frequency ordered by the clinician	13	13	0	0	100%
5	Nursing evaluations are completed once per shift	13	13	0	0	100%
6	There is evidence of daily rounds by the attending clinician	13	13	0	0	100%
7	There is evidence of daily counseling provided by mental health staff	13	13	0	0	100%
8	There is evidence of a face-to-face evaluation by the clinician prior to discharge	13	13	0	0	100%
9	There is evidence of adequate post-discharge follow-up by mental health staff	11	11	0	2	100%
10	The Individualized Services Plan (ISP) is revised within 14 days of discharge	10	10	0	3	100%
Overall Compliance Score 100%						

Access To Mental Health Services

Psychological Emergency

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage	
	Total Applicable Records	YES	NO	N/A		
1	There is documentation in the medical record indicating the inmate has declared a mental health emergency	16	16	0	0	100%
2	The emergency is responded to within one hour	16	16	0	0	100%
3	Documentation indicates that the clinician considered the inmate's history of mental health treatment and past suicide attempts	16	10	6	0	63%
4	Documentation indicates the clinician fully assessed suicide risk	15	13	2	1	87%
5	A thorough mental status examination is completed	16	15	1	0	94%
6	Appropriate interventions are made	15	14	1	1	93%
7	The disposition is clinically appropriate	16	16	0	0	100%
8	There is appropriate follow-up as indicated in response to the emergency	8	8	0	8	100%
Overall Compliance Score 92%						

Psychological Emergency Discussion:

Screen 3: In three records, the inmate's history of violence and suicidality were inaccurately documented. In one record, suicidal ideation was not addressed. In two records, the inmate's mental health history was not addressed.

Mental Health Inmate Requests

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
1 A copy of the inmate request form is present in the electronic health record	16	16	0	0	100%
2 The request is responded to within the appropriate time frame	16	16	0	0	100%
3 The response to the request is direct, addresses the stated need, and is clinically appropriate	16	16	0	0	100%
4 The follow-up to the request occurs as intended	13	12	1	3	92%
5 Consent for treatment is obtained prior to conducting an interview	15	15	0	1	100%
Overall Compliance Score 98%					

Special Housing

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	The pre-confinement examination is completed prior to placement in special housing	8	8	0	0	100%
2	Psychotropic medications continue as ordered while inmates are held in special housing	2	2	0	6	100%
3	A mental status examination (MSE) is completed in the required time frame	8	8	0	0	100%
4	Follow-up MSEs are completed in the required time frame	3	3	0	5	100%
5	MSEs are sufficient to identify problems in adjustment	8	8	0	0	100%
6	Mental health staff responds to identified problems in adjustment	2	2	0	6	100%
7	Outpatient mental health treatment continues as indicated while the inmate is held in special housing	8	8	0	0	100%
8	The Behavioral Risk Assessment (BRA) is completed within the required time frame for inmates in close management (CM) status	0	0	0	8	N/A
9	The BRA is accurate and signed by all members of the treatment team	0	0	0	8	N/A
10	The ISP is updated within 14 days of CM placement	0	0	0	8	N/A
11	Inmates in CM are receiving 1 hour of group or individual counseling each week	0	0	0	8	N/A
12	Mental health staff complete the CM referral assessment within five working days	0	0	0	8	N/A
Overall Compliance Score 100%						

Use of Force

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	A post use-of-force physical examination is present in the record	6	6	0	0	100%
2	The post use-of-force physical examination is completed in its entirety	6	6	0	0	100%
3	There is evidence physical health staff completed a referral to mental health staff	6	6	0	0	100%
4	Documentation indicates mental health staff interviewed the inmate by the next working day to assess whether a higher level of mental health care is needed	6	6	0	0	100%
5	Recent changes in the inmate's condition are addressed	4	4	0	2	100%
6	There is evidence of appropriate follow-up care for identified mental health problems	4	4	0	2	100%
7	A physician's order is documented if force is used to provide medical treatment	0	0	0	6	N/A
Overall Compliance Score 100%						

Outpatient Mental Health Services

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	A consent for treatment is signed prior to treatment and/or renewed annually	19	18	1	0	95%
2	The inmate is interviewed by mental health staff within 14 days of arrival	16	16	0	3	100%
3	Documentation includes an assessment of mental status, the status of mental health problems, and an individualized service plan (ISP) update	16	16	0	3	100%
4	A sex offender screening is completed within 60 days of arrival at the permanent institution if applicable.	1	1	0	18	100%
5	Consent is obtained prior to initiating sex offender treatment	1	1	0	18	100%
6	A clinically appropriate conclusion is reached following the sex offender screening	1	1	0	18	100%
7	A refusal form is completed if the inmate refuses recommended sex offender treatment	1	1	0	18	100%
8	A monthly progress note is completed for inmates undergoing sex offender treatment	0	0	0	19	N/A
9	The Bio-psychosocial (BPSA) is present in the record	19	19	0	0	100%
10	The BPSA is approved by the treatment team within 30 days of initiation of mental health services	8	8	0	11	100%
11	If mental health services are initiated at this institution, the initial ISP is completed within 30 days	8	8	0	11	100%
12	The ISP is individualized and addresses all required components	19	19	0	0	100%
13	ISP problem descriptions include baseline data on the frequency and intensity of symptoms and identify functional limitations	19	19	0	0	100%
14	ISP goals are time limited and written in objective, measurable behavioral terms	19	19	0	0	100%
15	The ISP specifies the type of interventions, frequency of interventions, and staff responsible for providing services	19	19	0	0	100%

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
16 The ISP is signed by the inmate and all members of the treatment team	19	19	0	0	100%
17 The ISP is reviewed and revised at least every 180 days	18	18	0	1	100%
18 Identified problems are recorded on the problem list	19	19	0	0	100%
19 The diagnosis is clinically appropriate	19	19	0	0	100%
20 There is evidence the inmate received the mental health services described in the ISP	19	19	0	0	100%
21 Counseling is offered at least once every 60 days	19	19	0	0	100%
22 Case management is provided every 30 days to S3 inmates with psychotic disorders	3	3	0	16	100%
23 Case management is provided at least every 60 days for inmates without psychotic disorders	16	16	0	3	100%
24 Progress notes are of sufficient detail to follow the course of treatment	19	19	0	0	100%
25 The frequency of clinical contacts is sufficient	19	19	0	0	100%
Overall Compliance Score 100%					

Outpatient Psychotropic Medication Practices

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	A psychiatric evaluation is completed prior to initially prescribing psychotropic medication	2	2	0	17	100%
2	If the medical history indicates the need for a current medical health appraisal, one is conducted within two weeks of prescribing psychotropic medication	2	2	0	17	100%
3	Appropriate initial laboratory tests are ordered.	3	3	0	16	100%
4	Abnormal lab results required for mental health medications are followed up with appropriate treatment and/or referral in a timely manner	2	2	0	17	100%
5	Appropriate follow-up laboratory studies are ordered and conducted as required.	15	15	0	4	100%
6	The medication(s) ordered are appropriate for the symptoms and diagnosis	17	16	1	2	94%
7	Drug Except Requests (DER) are clinically appropriate	2	2	0	17	100%
8	The inmate receives medication(s) as prescribed	17	15	2	2	88%
9	The nurse meets with the inmate if he/she refused psychotropic medication for two consecutive days and referred to the clinician if needed.	14	9	5	5	64%
10	The inmate signs DC4-711A "Refusal of Health Care Services" after three consecutive OR five medication refusals in one month.	8	2	6	11	25%

SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
	Total Applicable Records	YES	NO	N/A	
11 Prescribed medication administration times are appropriate	18	17	1	0	94%
12 Informed consents are signed for each medication prescribed	17	14	3	2	82%
13 Follow-up sessions are conducted at appropriate intervals	17	15	2	2	88%
14 Documentation of psychiatric encounters is complete and accurate	19	15	4	0	79%
15 Abnormal Involuntary Movement Scale (AIMS) are completed at the required intervals	12	10	2	7	83%
16 The rationale for the emergency treatment order (ETO) is documented and clinically appropriate.	5	5	0	0	100%
17 The use of the ETO is accompanied by a physician's order specifying the medication as an ETO.	5	4	1	0	80%
18 For each administration of the medication, an additional ETO is written.	2	1	1	3	50%
19 The ETO is administered in the least restrictive manner	5	5	0	0	100%
20 An emergency referral to a mental health treatment facility (MHTF) is initiated if involuntary treatment continues beyond 48 hours	0	0	0	5	N/A
Overall Compliance Score 85%					

Outpatient Psychotropic Medication Practices Discussion:

Screen 14: In one record, Abilify was discontinued on 11/26/24 due to agitation and insomnia and Zyprexa was started. On 2/4/25 the inmate was seen by another provider who discontinued the Zyprexa and restarted Abilify without a documented clinical rationale. In the second record, documentation on 2/11/24 indicated the inmate was prescribed Haldol 200mg every 30 days. However, the MAR for January and February showed 100mg was given. In the third record, documentation on 7/10/24 and 10/1/24 indicated “100% medication compliance”; however, there were many refusals. In the fourth record, there was no rationale documented for the discontinuation of Lamictal on 6/18/24.

Aftercare Planning

	SCREEN QUESTION	COMPLIANCE SCORE				Compliance Percentage
		Total Applicable Records	YES	NO	N/A	
1	Aftercare plans are addressed for inmates within 180 days of End of Sentence (EOS)	12	12	0	0	100%
2	The appropriate consent form is signed by the inmate within 30 days after initiation of the continuity of care plan	12	12	0	0	100%
3	Appropriate patient care summaries are completed within 30 days of EOS	7	7	0	5	100%
4	Staff assist inmates in applying for Social Security benefits 30-45 days prior to EOS	2	2	0	10	100%
Overall Compliance Score 100%						

Institutional Systems Tour

Medical Area

	SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
		YES	NO	N/A	
1	All triage, examination, and treatment rooms are adequately sized, clean, and organized	1	0	0	100%
2	Hand washing facilities are available	1	0	0	100%
3	Personal protective equipment for universal precautions is available	1	0	0	100%
4	Appropriate emergency medications, equipment and supplies are readily available	1	0	0	100%
5	Medical equipment (e.g. oxygen, IV bags, suture kits, exam light) is easily accessible and adequately maintained	0	1	0	0%
6	Adequate measures are taken to ensure inmate privacy and confidentiality during treatment and examinations	1	0	0	100%
7	Secured storage is utilized for all sharps/needles	1	0	0	100%
8	Eye wash stations are strategically placed throughout the medical unit	1	0	0	100%
9	Biohazardous storage bins for contaminated waste are labeled and placed throughout the medical unit	1	0	0	100%
10	There is a current and complete log for all medical refrigerators	1	0	0	100%
Overall Compliance Score 90%					

Infirmary

SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
	YES	NO	N/A	
1 The infirmary is adequately sized, well lit, clean and organized	1	0	0	100%
2 Handwashing facilities are available	0	1	0	0%
3 Infirmary beds are within sight or sound of staff	1	0	0	100%
4 Restrooms are clean, operational and equipped for handicap use	1	0	0	100%
5 Medical isolation room(s) have negative air pressure relative to other parts of the facility	1	0	0	100%
Overall Compliance Score 80%				

Infirmary Discussion:

Screen 2: Two sinks were nonoperational at the time of the survey.

Inmate Housing Areas

SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
	YES	NO	N/A	
1 Living areas, corridors, day rooms and general areas are clean and organized	1	0	0	100%
2 Sinks and toilets are clean and operational	1	0	0	100%
3 Hot and cold water are available for showering and handwashing	1	0	0	100%
4 Over-the-counter medications are available and logged	0	1	0	0%
5 Procedures to assess medical and dental sick call are posted in a conspicuous place	0	1	0	0%
6 First-aid kits are present in housing units	1	0	0	100%
Overall Compliance Score 67%				

Pharmacy

SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
	YES	NO	N/A	
1 All narcotics are securely stored and a count is conducted every shift	1	0	0	100%
2 Out-of-date controlled substances are segregated and labeled	1	0	0	100%
3 The institution has an established emergency purchasing system to supply out-of-stock or emergency medication	1	0	0	100%
4 The pharmacy area contains adequate space, security, temperature, and lighting for storage of inventories and work activities	1	0	0	100%
5 Expired, misbranded, damaged or adulterated products are removed and separated from active stock no less than quarterly	1	0	0	100%
6 A check of 10 randomly selected drug items in nursing areas reveals no expired medications	1	0	0	100%
7 There is a stock level perpetual inventory sheet for each pharmaceutical storage area and ordering and stock levels are indicated	1	0	0	100%
Overall Compliance Score 100%				

Psychiatric Restraint

SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
	YES	NO	N/A	
1 All equipment is available and in working order	1	0	0	100%
2 There is appropriate restraint equipment for the population in all necessary sizes	1	0	0	100%
3 All interviewed staff are able to provide instructions on the application of restraints	1	0	0	100%
Overall Compliance Score 100%				

Self-Injury/Suicide Prevention

	SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
		YES	NO	N/A	
1	The suicide/self-harm observation cells in the infirmary and observation cells in the special housing units are appropriately retrofitted and safe	1	0	0	100%
2	A sufficient number of suicide-resistant mattresses, blankets and privacy wraps are available for each certified cell	1	0	0	100%
Overall Compliance Score 100%					

Special Housing

	SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
		YES	NO	N/A	
1	Confinement rounds are conducted weekly	1	0	0	100%
2	A tool is available in the special housing unit to cut down an inmate who has attempted to hang him/herself	1	0	0	100%
Overall Compliance Score 100%					

Mental Health Services

	SCREEN QUESTION	COMPLIANCE SCORE			Compliance Percentage
		YES	NO	N/A	
1	Adequate space is available for the mental health department	1	0	0	100%
2	The inpatient unit environment is safe and conducive to providing mental health care	0	1	0	N/A
3	Outpatient group therapy is offered	1	0	0	100%
Overall Compliance Score 100%					

Interview Summaries

INMATE INTERVIEWS

Twelve inmates agreed to participate in interviews with CMA staff. Overall, inmates were familiar with how to access medical, dental, and mental health services. Most inmates reported delays in medication renewals which resulted in missed medication doses. They also said that over the counter (OTC) medications are frequently out of stock in the dorms. They reported that it takes approximately a week to be seen for sick call and the forms are not always available in the dorms. They also stated that they had to complete multiple requests before being seen. Several inmates stated they felt medical staff were dismissive of their health concerns.

Overall, inmates were complimentary of mental health services. They indicated that counseling and case management and psychiatric medication services are helpful in dealing with psychological symptoms and prison adjustment. They reported that they feel involved in the treatment planning process.

Ten inmates received dental services and reported satisfaction with their treatment. They indicated that wait times for dental services are appropriate.

MEDICAL STAFF INTERVIEWS

Six members of the medical team participated in interviews including clinical and administrative staff. All were knowledgeable about policies and procedures directing the provision of health care at this institution. Overall, staff indicated they are motivated to provide good clinical services. Most of the staff interviewed felt that medical and security personnel work well together. One staff suggested that it would be beneficial to have mental health staff after hours to deescalate emergencies.

MENTAL HEALTH STAFF INTERVIEWS

Three members of the mental health team agreed to participate in interviews. They were familiar with the inmates on their caseloads and demonstrated good clinical knowledge. Staff was aware of policies and procedures related to suicide and self-harm prevention techniques and the accessing of mental health services. Staff expressed that they all work well together as a team to provide the best care.

SECURITY STAFF INTERVIEWS

Three correctional officers were interviewed. They appeared knowledgeable about policies pertaining to the sick call process and the accessing of emergency and routine medical care. They correctly verbalized procedures that pertain to inmates being placed in special housing, and they described a good working relationship with medical and mental health staff. Interviewees voiced concerns that some medical staff are dismissive of the inmate's needs; therefore, they are often frustrated when they return to the housing units. Staff reported that they often run out of OTC medications in confinement.

Corrective Action and Recommendations

Physical Health Survey Findings Summary

Chronic Illness Clinics Review	
Assessment Area	Total Number Finding
Cardiovascular Clinic	0
Endocrine Clinic	0
Gastrointestinal Clinic	0
General Chronic Illness Clinics	0
Immunity Clinic	0
Miscellaneous Clinic	0
Neurology Clinic	0
Oncology Clinic	0
Respiratory Clinic	0
Tuberculosis Clinic	N/A
Episodic Care Review	
Assessment Area	Total Number Finding
Emergency Care	3
Outpatient Infirmary Care	1
Inpatient Infirmary Care	2
Sick Call	0
Other Medical Records Review	
Assessment Area	Total Number Finding
Confinement Medical Review	0
Consultations	1
Medical Inmate Request	0
Medication and Vaccine Administration	2
Intra-System Transfers	1
Periodic Screening	1
PREA Medical Review	0
Female Preventative Health Screening	0

Dental Review	
Assessment Area	Total Number Finding
Dental Care	0
Dental System	0
Institutional Tour	
Assessment Area	Total Number Finding
Physical Health Systems	4
Total Findings	
Total	15

Mental Health Findings Summary

Self-Injury and Suicide Prevention Review	
Assessment Area	Total Number Finding
Self-Injury and Suicide Prevention	0
Psychiatric Restraints	N/A
Access to Mental Health Services Review	
Assessment Area	Total Number Finding
Use of Force	0
Psychological Emergencies	1
Mental Health Inmate Request	0
Special Housing	0
Mental Health Services Review	
Assessment Area	Total Number Finding
Inpatient Mental Health Services	N/A
Inpatient Psychotropic Medications	N/A
Outpatient Mental Health Services	0
Outpatient Psychotropic Medications	4
Aftercare Planning	0

Institutional Tour	
Assessment Area	Total Number Finding
Mental Health Systems	0
Total Findings	
Total	5

All items that scored below 80% or were identified as non-compliant should be addressed through the corrective action process. Within 30 days of receiving the final copy of the CMA’s survey report, institutional staff must develop a corrective action plan (CAP) that addresses the deficiencies outlined in the report and in-service training should be conducted for all applicable findings. The CAP is then submitted to the Office of Health Services (OHS) for approval before it is reviewed and approved by CMA staff. Once approved, institutional staff implement the CAP and work towards correcting the findings.

Usually, four to five months after a CAP is implemented (but no less than three months) the CMA will evaluate the effectiveness of the corrective actions taken. Findings deemed corrected are closed and monitoring is no longer required. Conversely, findings not corrected remain open. Institutional staff will continue to monitor open findings until the next assessment is conducted, typically within three to four months. This process continues until all findings are closed.

Recommendations

In addition to the needed corrective actions described above and based upon the comprehensive review of the physical, mental health, and administrative services at HOMCI the CMA makes the following recommendations:

- Ensure consultations and specialty services are completed within the required time frame.
- Review definitions of Acute Illness Admissions and Chronic Illness Admissions to the infirmary in HSB 15.03.26 to assure inmates are admitted in the appropriate status.
- Ensure the escalation policy is followed when an inmate refuses medication.