

**FOURTH OFF-SITE CORRECTIVE ACTION PLAN  
ASSESSMENT**

of

**RECEPTION AND MEDICAL CENTER**

for the

Physical and Mental Health Survey  
Conducted November 13 -15, 2019

**CMA STAFF**

Jane Holmes-Cain, LCSW  
Lynne Babchuck, LCSW

Distributed on January 13, 2021

## I. Overview

On November 13-15, 2018, the Correctional Medical Authority (CMA) conducted an on-site physical and mental health survey of Reception Medical Center (RMC). The survey report was distributed on December 7, 2018. In January 2019, RMC submitted, and the CMA approved, the institutional corrective action plan (CAP) which outlined the efforts to be undertaken to address the findings of the RMC survey. These efforts included in-service training, physical plant improvements, and the monitoring of applicable medical records for a period of no less than ninety days. Items II and III below describe the outcome of the CMA's evaluation of the institution's efforts to address the survey findings.

Cap #	Request Date for Monitoring Documents	Cap Assessment Date	On-site or Off-site	Total # of Survey Findings	Total # of Open Findings	Total # of Closed Findings
1	7/10/19	9/19/19 – 9/20/19	On-site	31	9	22
2	11/19/19	1/9/20	On-site	9	7	2
3	6/15/20	7/27/20	Off-site	7	2	5
4	12/8/20	1/12/21	Off-site	2	0	2

## Summary of CAP Assessments for Reception and Medical Center

### II. Physical Health Assessment Summary

#### A. Main Unit

All physical health findings closed on the first CAP assessment.

### III. Mental Health Assessment Summary

#### A. Main Unit

The CAP closure files revealed sufficient evidence to determine that 2 of the 2 mental health findings were corrected. All mental health findings are closed.

Finding	Closed	Open: Adequate evidence of in-service training was provided, however a review of randomly selected records indicated an acceptable level of compliance had not been met.	Open: Adequate evidence of in-service training was provided, however there were no applicable episodes available for review.	Open: Adequate evidence of in-service training was provided, however institutional monitoring was inadequate and a level of compliance could not be determined.	Open: Adequate evidence of in-service training was provided, however institutional monitoring indicated an acceptable level of compliance had not been met.	Other
<p><b><u>Outpatient Psychotropic Medication Practices</u></b>            MH-3: In 2 of 7 applicable records, there was no evidence of nursing education provided to the inmate after 2 consecutive medication refusals.</p>	X					
<p><b><u>Outpatient Mental Health Services</u></b>            MH-9: In 1 of 4 applicable records, the initial Individualized Service Plan (ISP) was not completed as required after assignment of S2/S3 grade.</p>	X					

**IV. Physical Health Assessment Summary**

**A. West Unit**

All physical health findings closed on the second assessment.

**V. Mental Health Assessment Summary**

**A. West Unit**

All mental health findings closed on the first assessment.

#### **IV. Conclusion**

All findings as a result of the November 2019 survey are closed and no further action is required on this CAP. The CMA appreciates the efforts to improve services and documentation at this institution and continues to encourage ongoing quality improvement activities to ensure that the proper provision of health care services is maintained.